

2019 ANNUAL REPORT

CHINO POLICE DEPARTMENT

MESSAGE FROM THE CHIEF

On behalf of the Chino Police Department, I am honored to present the 2019 Annual Report.

After taking over as the Chief of Police of this incredible department from Chief Comstock, I invited all of our employees to come and meet with me one on one. We discussed three questions:

What called you to Law Enforcement and specifically to the Chino Police Department? How as a department can we better serve you, so you are more effective and efficient in carrying out your duties? What ideas do you have that can help us better serve our department and community?

Those meetings were very beneficial and allowed me to hear firsthand why each employee came into this profession and how passionate they are in serving our Chino Community. It also provided me with a list of ideas to make our department even greater. From these meetings, I was able to share my vision and goals by developing Organizational Priorities:

Employee Wellness and Development, Disrupting Crime, Community Engagement, and Quality of Life.

These priorities will assist in shaping the future of the police department.

We consider ourselves extremely fortunate to serve a community that is engaged and active in partnering with us in keeping our community a great place to live, work and play. As we closeout 2019, the "Vision for the Future" I see, is one filled with positive change, growth and opportunity for us all.

WES SIMMONS

Chief of Police



COMMAND STAFF



CAPTAIN KEVIN MENSEN



CAPTAIN ANDY BJELLAND



**AARON
KELLIHER**
LIEUTENANT



**BRIAN
CAUBLE**
LIEUTENANT



**BILL
COVINGTON**
LIEUTENANT



**RODNEY
LOMBARD**
LIEUTENANT



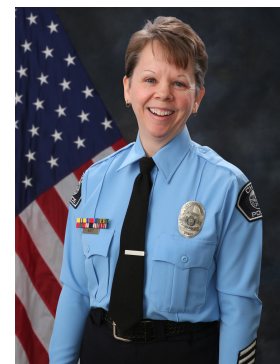
**RYAN
CROLEY**
LIEUTENANT



**NICK
MAROTTA**
LIEUTENANT



CHRIS CORBIN
PROFESSIONAL
SERVICES MANAGER



CHRIS WOLFF
EMERGENCY SERVICES
MANAGER

2019/2020 BUDGET GOALS

CRIME FIGHTING

Continue a Department-wide focus on proactive policing and enforcement of traffic violations, utilizing innovative strategies and community partnerships to eliminate criminal activity and enhance the quality of life for our citizenry.

COMMUNITY OUTREACH

Foster the strong relationship we have with our community by utilizing our current outreach programs such as, Youth Academy, Citizen Academy, Coffee with a Cop, and various youth outreach programs. Increase the Department's use of social media to better connect with those in our community who utilize the most popular platforms to communicate, socialize and interact.

TECHNOLOGY

Expand the Department's use of its existing technology such as the License Plate Readers, POD Cameras, and other stationary cameras throughout the city in an effort rapidly and efficiently identify offenders and crime trends.

TRAINING AND EQUIPMENT

Seek out new and innovative ways to effectively train Department personnel. Provide essential equipment to enhance the safety and effectiveness of the officers in order to better serve the community. Increase the level of training provided to our professional staff and continue to promote organizational health and employee wellness.

2019-2020 OPERATING BUDGET

\$42,021,191

MAINTENANCE & OPERATIONS

\$2,934,913

ALLOCATED COST

\$7,669,807

CAPITAL OUTLAY IMPROVEMENTS

\$32,500

CAPITAL & NON- CAPITAL PROJECTS

\$526,179



MISSION STATEMENT

"We, the members of the Chino Police Department, are dedicated to the safety of our community through teamwork and problem-solving partnerships; providing excellent service with dignity and respect."

CORE VALUES

HONESTY | INTEGRITY | ACCOUNTABILITY | DEDICATION
PROFESSIONALISM | RESPECT | TEAMWORK



ORGANIZATIONAL PRIORITIES

EMPLOYEE WELLNESS AND DEVELOPMENT

Emphasizing the mental, physical, social and spiritual well-being of all members of the Chino Police Department.
Enhancing tactical and technical proficiency.

DISRUPTING CRIME

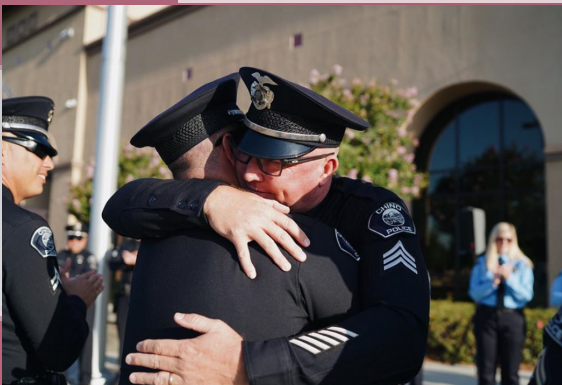
Policing with a purpose.
Detect, deter, and disrupt crime through the use of human systems, technology and quality enforcement.

COMMUNITY ENGAGEMENT

Strengthening our two-way relationship between us and the community based on personal connection, open communication, and the exchange of ideas.

QUALITY OF LIFE

Ensuring our community remains a great place to live, work and play by taking a proactive approach to mental health, drug addiction, homelessness, traffic and other community concerns.



BACKGROUNDS UNIT



Due to numerous retirements and the addition of new sworn positions, in 2019 the Backgrounds Unit processed:

- 4,976 applications
- 1,723 of which participated in the hiring process (testing and interviews)
- 124 background investigations were conducted
- 38 new employees were hired within our sworn ranks, professional staff and volunteers

HIRING OVERVIEW:

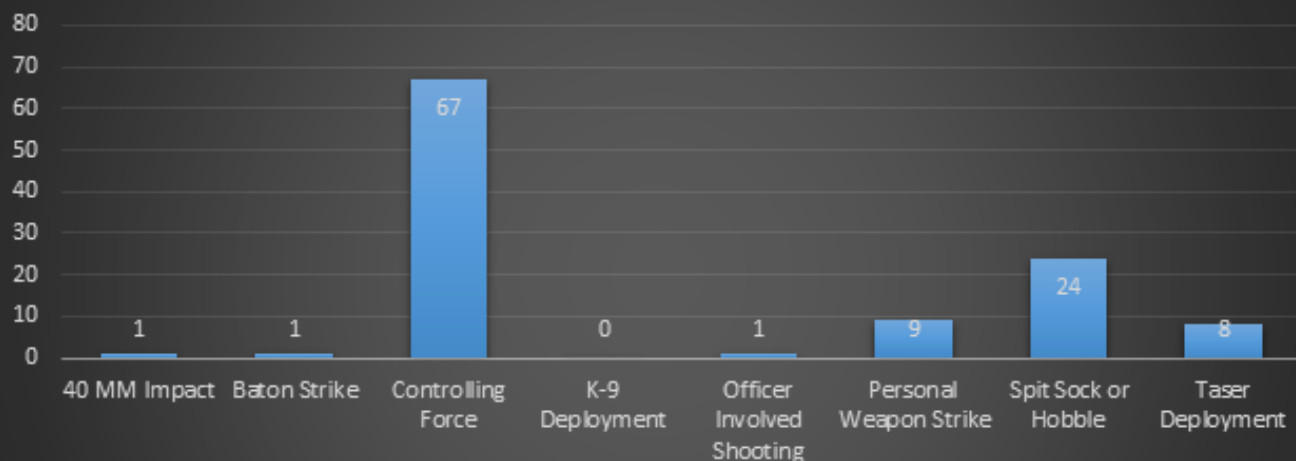
- 20 Police Officers (12 Recruits and 8 Laterals)
- 1 Records Supervisor
- 1 Records Technician
- 1 Clerk Typist (P/T)
- 1 Clerk Typist (F/T)
- 1 Police Cadet
- 2 Dispatchers
- 1 Crime Prevention Supervisor
- 1 Management Analyst
- 1 Emergency Services Coordinator
- 1 Facilities Worker
- 7 Volunteers

PROFESSIONAL STANDARDS

USE OF FORCE

Of the 85,889 calls for service, which included 3,665 arrests, Chino Police Officers had to use force a total of 111 times. That equates to 0.12% of the total number of contacts.

Use of Force Types 2019



*Controlling force includes firm grips, wrist locks, and take down techniques that use only minimal bodily force

PERSONNEL COMPLAINTS

In 2019 the department investigated:

9 formal personnel complaints

- 4 of these complaints were externally generated
- 5 were internally generated
- 7 were completed (4 sustained, 3 exonerated)
- 2 are pending investigation

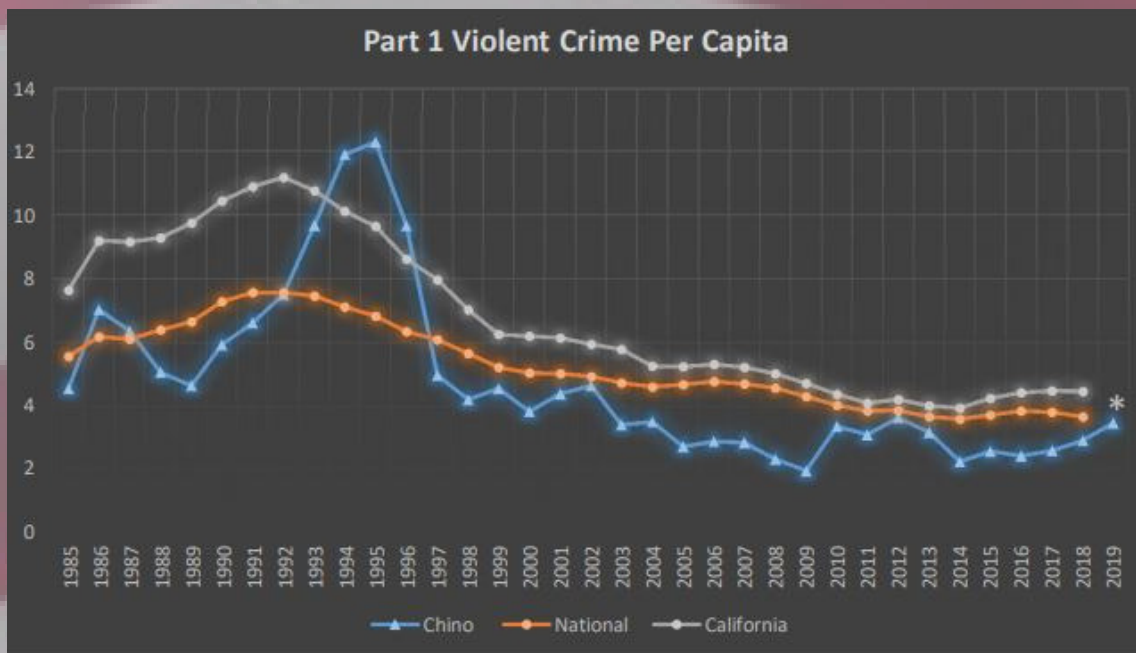
CITIZEN COMPLIMENTS

The department received 24 formal citizen compliments for exemplary service provided by officers and professional staff.

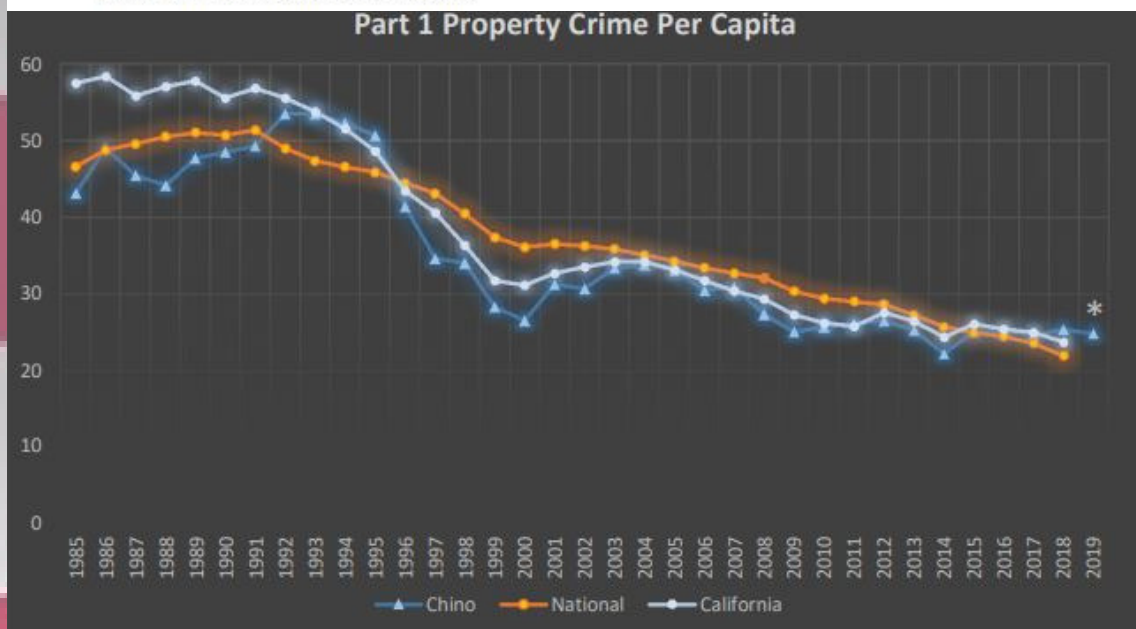
DISRUPTING CRIME

FOCUS AND STRATEGY

- Utilizing advanced technology
- Reconfiguration of patrol deployment
- Focused Enforcement: Monthly top 10 offender list
- Intelligence Led Policing Missions



*Based on 2019 population estimate



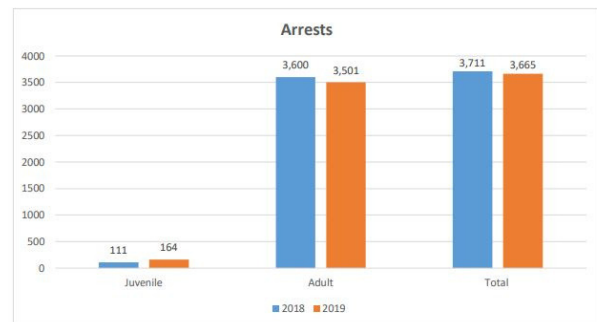
*Based on 2019 population estimate

DISRUPTING CRIME

The Chino Police Department has seen an increase in robberies. A majority of the robbery cases include strong arm robberies. This is largely due to suspects committing retail theft and then fighting with Loss Prevention Officers after attempting to flee. Strong armed robbery is a specific type of larceny that is committed with a threat of force or intimidation that usually does not involve a weapon.

There has also been an increase in aggravated assaults. 65% of the suspects in these cases have been a partner or ex-partner involving domestic violence reports.

	2018	2019
Homicide	2	4
Rape	25	33
Robbery	67	96
Robbery with Firearm	20	15
Aggravated Assault	164	180
Burglary	407	376
Theft	1507	1649
Auto Theft	307	206
Arson	6	2
Field Interviews	2215	2164
Juvenile Arrests	111	164
Adult Arrests	3600	3501
All Traffic Citations	10266	8939
Injury Traffic Collisions	387	359
Traffic Collisions	1198	1089
Priority "P" Calls for Service	3413	3329
Calls for Service	85521	85889
Response Times	07:26	07:36
Reports	10947	10807

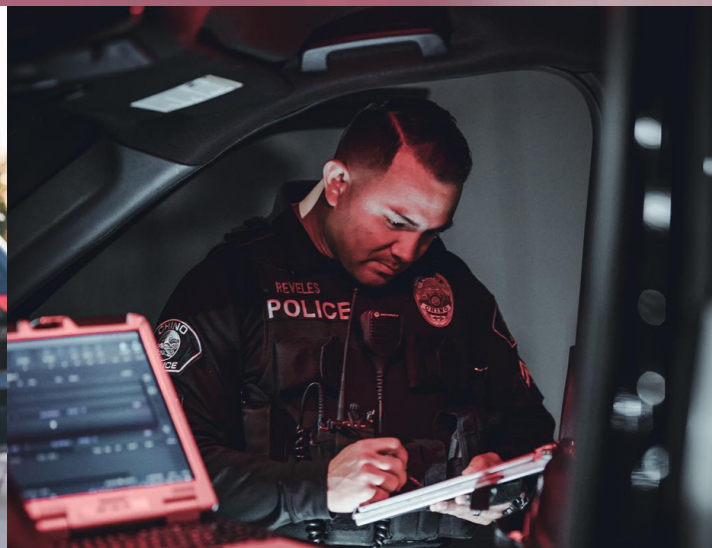
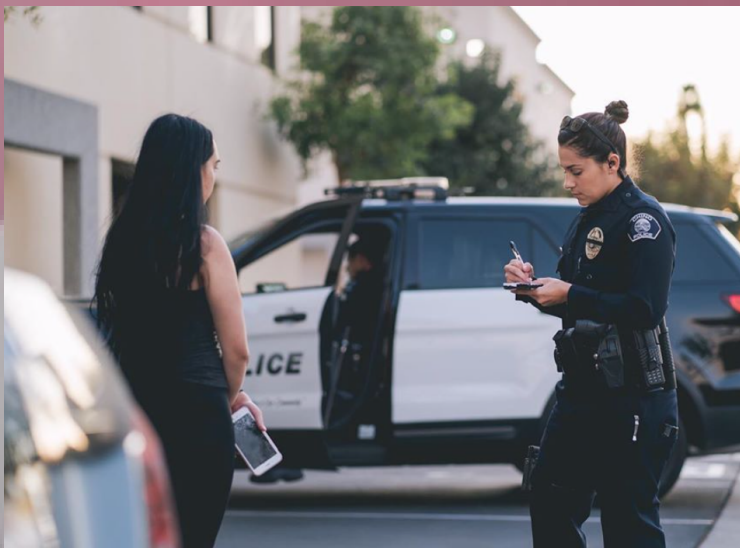


Arrests	2018	2019	Percent Change from 2018 to 2019
Juvenile	111	164	48%
Adult	3,600	3,501	-3%
Total	3,711	3,665	-1%

Year	Calls for Service	Priority "P" Calls	Average Response Times to Priority "P" Calls
2019	85,889	3,329	07:36
2018	85,521	3,450	07:27



DEDICATED TO OUR COMMUNITY 24/7



PATROL BUREAU

The patrol bureau is made up of over 70 sworn police officers and professional staff employees who are committed to providing police services to the community. In addition to responding to calls for service, officers conduct proactive patrols to catch those actively involved in criminal activity while also providing a highly visible presence to help deter crime. The Patrol Bureau staffed three shifts; day shift, swing shift, and graveyard shift. During these shifts, officers are assigned to five different geographical sectors within the city.



85,889
Calls for service



3,053
ARRESTS



10,800
REPORTS

POLICE SERVICE OFFICERS

The department has nine Police Service Officers (PSO's) who are primarily assigned to Field Operations in report taker and collision investigation roles. One PSO is also assigned to the Detective Bureau to assist with case follow-up, evidence collection and investigative coordination efforts. The PSO program affords our sworn officers more time to handle priority calls for service, life threatening incidents and focus on crime hot spots. PSO's are also used to transport arrestees to jail.



573

**TRAFFIC RELATED
INVESTIGATIONS**



1,830

**INVESTIGATED
CRIMES**



COMMUNICATIONS



The Chino Police Department's Communications Center is a Public Safety Answering Point (PSAP) responsible for answering all 911 and non-emergency calls for the City of Chino.

The Center is currently staffed with twelve full-time dispatchers, two dispatch trainees and two Public Safety Dispatch Supervisors.



145,101
INCOMING CALLS ANSWERED



415
TEXT-TO-911



27,889
911 CALLS



95%
911 CALLS ANSWERED
WITHIN 10 SECONDS

85,889 CALLS FOR SERVICE ENTERED



DETECTIVE BUREAU



The Chino Police Department Detective Bureau consists of eight detectives, two investigators, three crime analysts, and three support personnel. The Detective Bureau is supervised by a Lieutenant and two Sergeants.

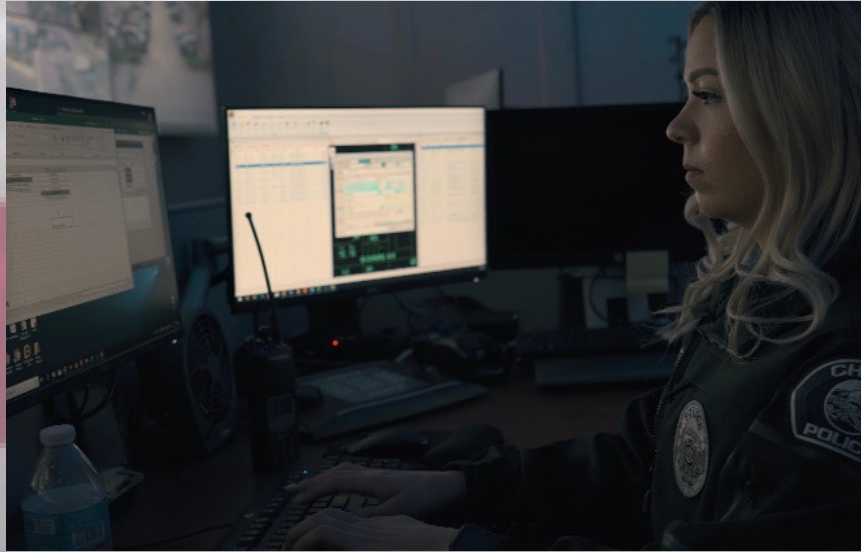
In 2019, there were a total of 3,248 cases assigned to the Detective Bureau.

- 547 Still Active
- 43 Administrative Closure
- 462 Cleared by Arrest
- 264 Cleared by Warrant
- 170 Search Warrants Written
- 1035 Inactivated / Leads Exhausted
- 463 Cleared by Other
- 296 Referred to Other Agency
- 78 Unfounded

**22% INCREASE IN CASES
ISSUED FROM 2018**

**30% INCREASE
IN INVESTIGATIVE
ARRESTS**

CRIME ANALYSIS UNIT



The Crime Analysis Unit (CAU) leads the Chino Police Department Intelligence-Led Policing briefing. They also assist detectives in the tactical analysis of information on social media to help identify suspects.

During 2019, the Real-Time Crime Center became operational.

- 2 analysts were assigned to the unit to assist patrol with in-progress calls.
- Analysts utilize the technology available (License Plate Readers, City Intersection Cameras, various law enforcement databases and websites etc.) to assist with the identification and apprehension of suspects of in-progress crimes.

Identifying criminals and their vehicles with only partial information is the core responsibility of Crime Analysts who work in the Chino Police Department RTCC.



SWAT

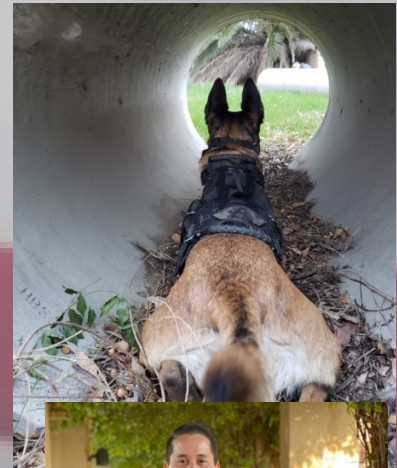
The Special Weapons and Tactics (SWAT) Team is made up of highly trained officers who resolve high-risk tactical situations. The Team is skilled in the resolution of hostage situations, high-risk warrant services, officer and citizen down rescue operations and other situations in which subjects may be armed and threatening to hurt themselves and or others. The SWAT Team is comprised of eighteen members, which includes snipers, breachers, grenadiers, tactical EMTs, scouts, two team leaders and a commander. The Team is supported by Tactical Dispatchers who provide on-scene communication support.

10 OPERATIONS

**216 HOURS OF
TRAINING**



K9 UNIT



In 2019 the K9 Unit had:

164 deployments which includes suspect searches, narcotics searches, search warrants, SWAT Deployments and high risk vehicle stops.

9 suspect surrenders with the use of the K9 team

K9 teams seized large amounts of narcotics as well as \$358,000 in drug money

17 community outreach events



Kobra



Cyra



UNMANNED AERIAL SYSTEMS TEAM



The UAS Team is tasked with providing aerial intelligence in support of law enforcement missions. The UAS team is comprised of eight police officer pilots, who hold FAA Remote Pilot certificates.

Common missions for the UAS Team involve supporting the service of search warrants, SWAT missions, traffic collision and crime scene mapping as well as searches for suspects and lost persons.

240 FLIGHTS

TRAFFIC UNIT

Focus and Strategies

- INJURY AND FATAL COLLISION REDUCTION
- DUI EDUCATION AND ENFORCEMENT
- SCHOOL ZONE SAFETY
- DISTRACTED DRIVER AWARENESS

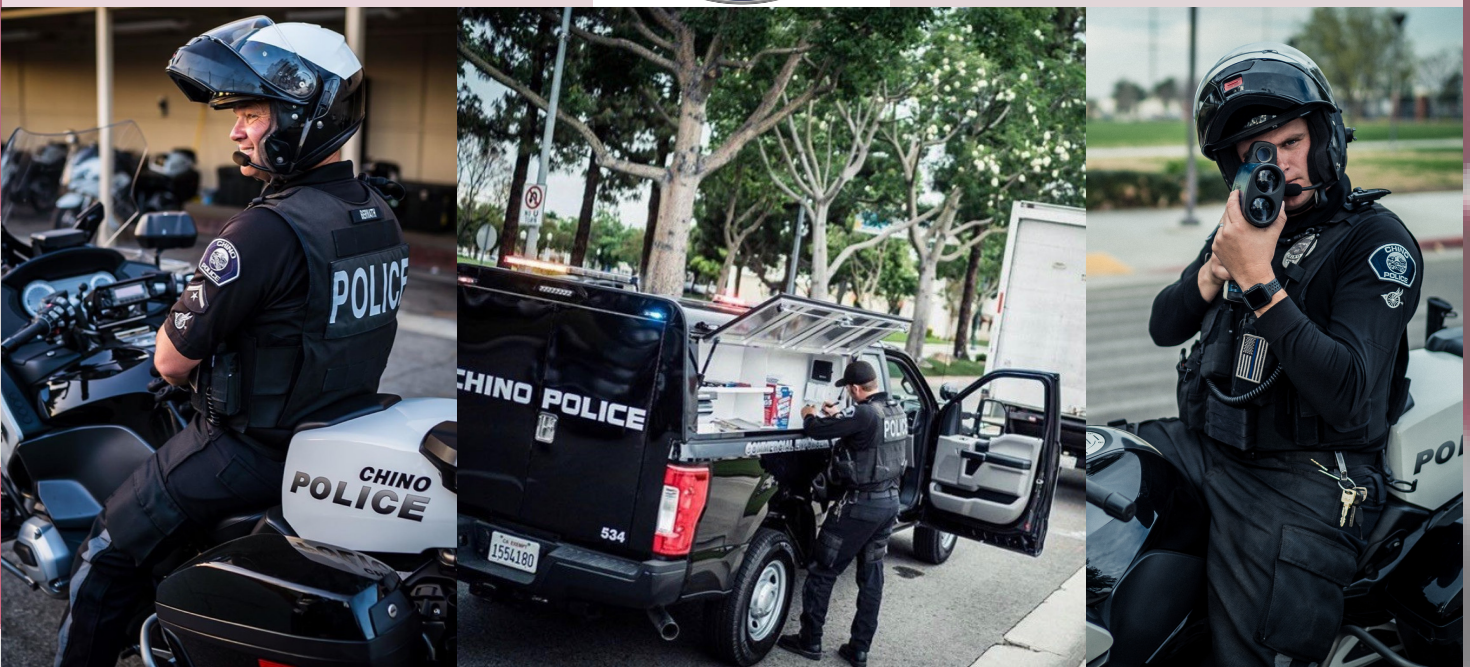
In 2019, the Traffic Unit reviewed a total of 1,153 traffic collision reports:

- 8 of which were fatal collisions
- 218 DUI cases
 - 66 DUI related collisions
- 264 hit and run collision investigations

In 2019, the Traffic Unit

- Issued 5,118 citations for vehicle code violations
- 369 administrative truck route violations

The Department, as a whole, issued a total of 8,939 citations.



SCHOOL RESOURCE OFFICERS

The Chino Police Department School Resource Officer Program is made up of professional officers who are dedicated to the safety of our schools, students and our community. The Chino Police Department's School Resource Officer Program consists of three police officers deployed to Don Lugo High School, Chino High School and Buena Vista High School.

During this past year, the SROs completed a variety of additional projects aimed at improving school safety, educating administrators, staff, and parents, as well as mentoring students and promoting leadership skills and positive choices through the following:

- Conducted discipline assemblies
- Completed Active Shooter Training for staff members for numerous CVUSD school sites in the cities of Chino, Chino Hills, and Ontario
- Attended School Attendance Review Board (SARB) meetings at the school district office for students with attendance issues and cited parents for SARB contract violations
- Participated in the Stepping Up for Boys presentation
- Conducted current Drug and Alcohol Trends training for CVUSD Health Services staff
- Made numerous classroom presentations regarding juvenile law and other relevant topics
- Conducted proactive enforcement to reduce fighting, bullying, graffiti, and drug/tobacco issues
- Hosted an Active Shooter class at Magnolia Junior High School



RECORDS UNIT



**10,807
REPORTS ENTERED**

**8,939 CITATIONS
REVIEWED & PROCESSED**

**6,543
EXTERNAL REPORTS
REQUEST**

**2,164
FIELD INTERVIEW
REPORTS**

**3,665
ARREST REPORTS**

**155
SEX , ARSON AND NARCOTIC
OFFENDER REGISTRATIONS AND
PROCESSED ALL COURT- ORDERED
BOOKINGS**

The Chino Police Department Records Unit prides itself in providing the highest level of customer service, not only to Department personnel but also to the citizens of Chino. As the custodian of all Department records, the Records Unit plays an essential role in Department operations, providing direct support to personnel throughout the Department and assisting citizens with records requests, calls for service, vehicle releases, citation sign-offs and LiveScans.



SPECIAL ENFORCEMENT TEAM

The Special Enforcement Team (SET) consists of a Sergeant, a Corporal, eight Chino Police Officers, and one San Bernardino County Probation Officer. The SET Team is divided into three elements, each with a specific investigative responsibility. Members of the SET Team are also assigned to a DEA and Postal Task Force. The SET Team's investigative scope includes, but is not limited to, narcotics, gangs, graffiti, vice operations, probation and parole compliance, homeless outreach and other various community related projects.

- 150 ARRESTS
 - 138+ OPERATIONS
 - 25 SEARCH WARRANT SERVICES
- SEIZURES OF:
- 20 FIREARMS
 - OVER 1,874 ROUNDS OF AMMUNITION
 - 3,551 ILLEGAL MARIJUANA PLANTS
 - 573 LBS. OF ILLEGAL MARIJUANA
 - 35 GRAMS OF BUTANE HONEY OIL
 - 291 LBS. OF METHAMPHETAMINE

- 13.5 LBS. OF HEROIN
- OVER 3 LBS. OF COCAINE
- OVER 125 LBS. OF HASHISH
- OVER 114 XANAX PILLS
- DISMANTLED 5 ILLEGAL MARIJUANA GROWS (RESIDENTIAL AND COMMERCIAL)
- 2,734 LBS. OF ILLEGAL FIREWORKS



CRISIS NEGOTIATIONS TEAM

The Crisis Negotiations Team (CNT) is comprised of seven negotiators, a crime analyst, two team leaders and a commander. CNT works side by side with SWAT during hostage taking incidents, barricaded suspects, and the service of high risk search warrants. In 2019, CNT deployed with the SWAT team on one high risk warrant.

In January of 2019, CNT responded to a call of a suicidal subject standing on the fence of the Central Avenue overpass. Two negotiators built rapport with the subject and were ultimately able to get the subject to come down safely.



CRISIS INTERVENTION TEAM

The officers, dispatchers and Department of Behavioral Health experts of the Crisis Intervention Team (CIT) are specially trained to interact with individuals living with mental illness, developmental disabilities and other mental health concerns such as dementia and Alzheimer's. CIT also partners with key stakeholders in the community, such as the Social Work Action Group (SWAG) and Community Services to pool resources and find solutions to often complex issues involving those living with mental health needs.



41

REFERRALS



EVIDENCE UNIT



IN 2019

THE EVIDENCE UNIT RECEIVED OVER 6,142 ITEMS OF EVIDENCE

- 3,811 items were lawfully disposed of
- 24 firearms were destroyed per court orders
- 113 items were sent to auction
- 760 items were returned to their owner
- 1,193 items were sent to the crime lab for forensic analysis

EMERGENCY SERVICES

Emergency Services continued to provide training to City employees to ensure that the City is equipped to respond during a local emergency or disaster.



Get Ready to Shake Out. October 17, 2019

www.ShakeOut.org

Shake Out

COMMUNITY ENGAGEMENT



The **Crime Prevention Unit** administered a variety of programs aimed at educating community members, staff, and parents, through the following programs:

- **NEIGHBORHOOD WATCH**
- **CITIZEN ACADEMY**
- **YOUTH ACADEMY**
- **NATIONAL NIGHT OUT**
- **COFFEE WITH A COP**
- **CRIME FREE MULTI-HOUSING**
- **RAMONA AFTERSCHOOL PROGRAM**
- **CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN**
- **DEVELOPMENT REVIEW COMMITTEE**
- **STATION TOURS**
- **NO SHAVE NOVEMBER**
- **COMMUNITY PRESENTATIONS**
- **SHOP WITH A COP**
- **INTERNSHIP PROGRAM**



Our Crime Prevention Unit has worked to build positive relationships with community members and has continued to expand its reach across our social media platforms, growing its engagement and followers significantly. Our social media platforms helped foster our relationship with our community, providing transparency, and utilizing the public's assistance in solving crime.

BICYCLE PATROL TEAM

The Bicycle Patrol Team is an ancillary duty and consists of bike-trained officers. During 2019, these officers were deployed for patrol in areas with identified crime trends and at the annual City of Chino Fireworks Spectacular and Airshow. Bicycle Patrol Officers hosted a kid's bike rodeo at the City's Healthy Coalition Bike Day, where area youth received free helmets and bicycle licenses.



MOUNTED POSSE

The Mounted Posse appeared at 12 city events and deployed around the city in high visibility patrols 6 times. They have re-instated the Mounted Honor Guard and deployed the honor guard during the Russ Miller Memorial 5K run. They participated in the Harvest festival at Don Lugo High School for the Future Farmers Of America, teaching the next generation about the care and training of horses.

2000 hours of volunteer time to the city



HONOR GUARD

The Honor Guard Team is currently comprised of nine members. The Honor Guard team is responsible for representing the Department in a variety of ceremonies including memorials, Department and City events, as well as funerals. The Honor Guard Team was called upon numerous times throughout the past year to represent the organization in a variety of ceremonies within the City, as well as surrounding jurisdictions in the county.

POLICE CHAPLAINS

The Chino Police Chaplain Team consists of three Chaplains and one Sergeant. The Chaplain Program was established to provide spiritual and emotional support to all members of the Police Department, their families, and members of the community. They are called upon to assist in death notifications, assist and support victims in times of crisis, respond to suicide incidents, and serve as part of a crisis response team.

583

hours volunteered

77

community service
events

211

training hours



POLICE EXPLORERS

The Police Explorer Program provides youth an inside look into the career of Law Enforcement. Participants are between the ages of 14-18, live or attend school in the city of Chino, maintain at least a 2.5 GPA, complete a trial period, and pass a background check. As the year concluded in 2019, there were a total of 12 Police Explorers and 21 new applicants joining the program for a total of 33 participants.

40

events and activities

2,000

hours volunteered



PEER SUPPORT TEAM

The Peer Support Team increased its efforts to have a positive impact on the men and women of the Chino Police Department. With the introduction of the WAR (Wellness and Resilience) room, employees were encouraged to meet with a mental health professional quarterly for a wellness check and to promote emotional intelligence. The Peer Support Team continues to focus on employee wellness and development, in support of our departments Organizational Priorities, with plans to create additional programs emphasizing wellness in the workplace and at home.

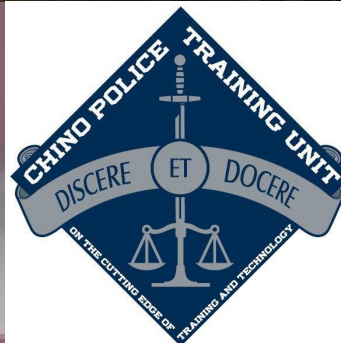
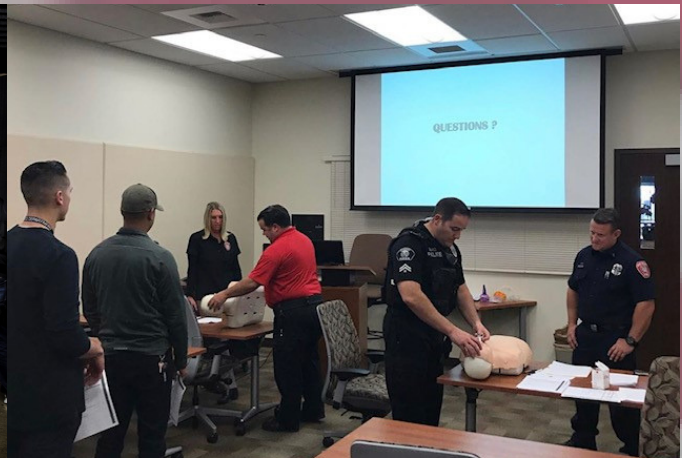


TRAINING UNIT

The purpose of the Training Unit is to assist the department in administering a training program that will provide professional growth and continued development of its personnel.

21,193 HOURS OF TRAINING FOR EMPLOYEES

86 COURSES HOSTED AT CHINO PD



CHINO PD MUSEUM



The Chino PD Museum strives to preserve our past history by obtaining and displaying images along with equipment used by our own police officers.

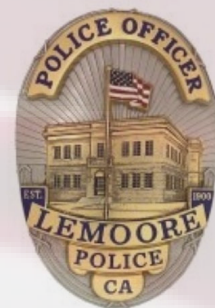
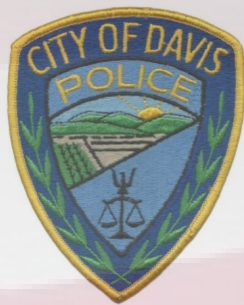
The museum is open by appointment only, specifically trying to reach community groups and students from local schools.

We trust that the time you have spent reading our 2019 Annual Report has given you a deeper understanding of what we do on a day to day basis.

The Annual Report is just a highlight reel of the commitment and hard work the members of the Chino Police Department do everyday to protect and serve our amazing community.

Thank you for the honor of letting us serve you.

2019 CALIFORNIA AGENCIES WHO HAVE HAD PEACE OFFICERS KILLED IN THE LINE OF DUTY



NEVER FORGOTTEN



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