

CHINO POLICE
DEPARTMENT

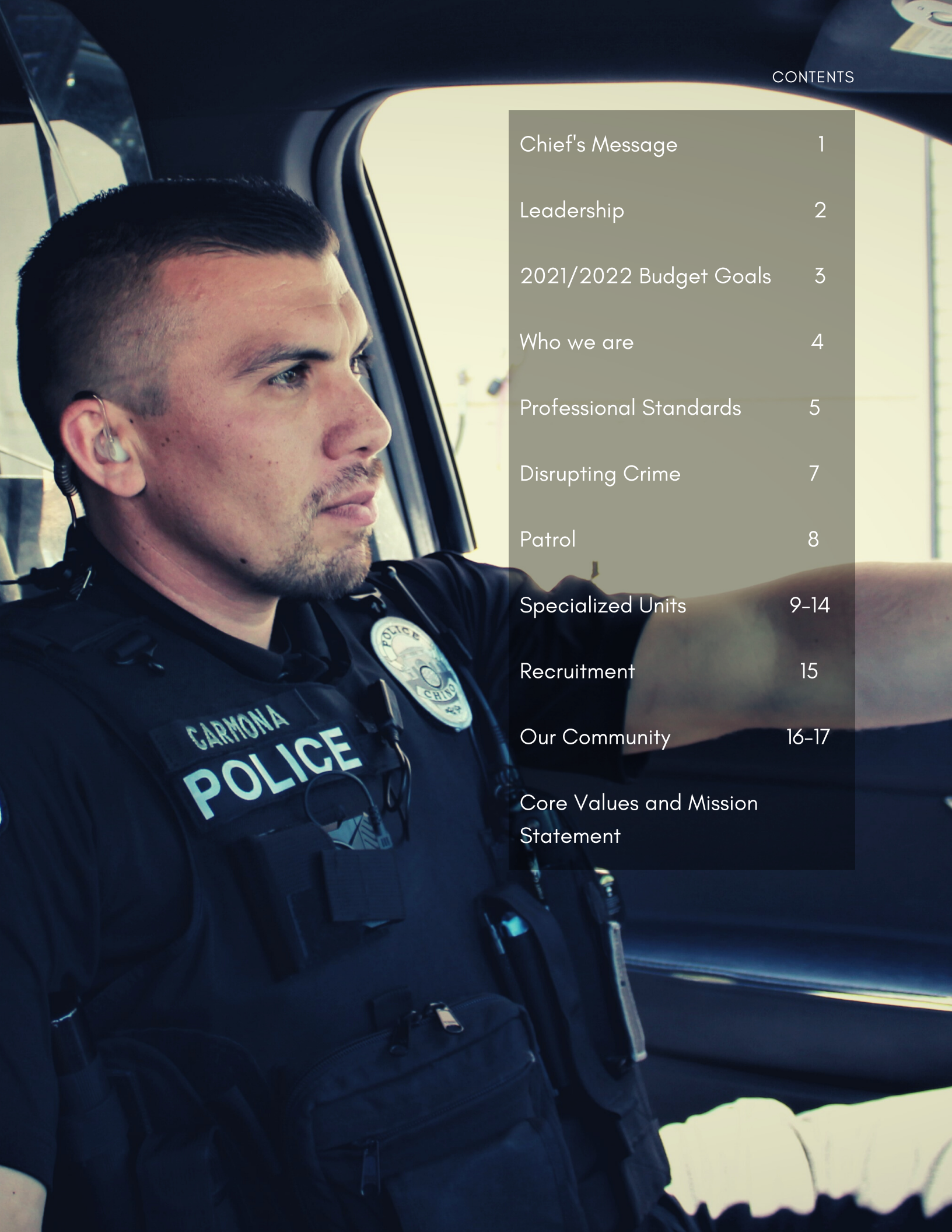
2021

ANNUAL REPORT

WE ARE CHINO PD



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CHIEF'S MESSAGE

Welcome to the Chino Police Department's 2021 Annual Report. This report reflects the dedication the men and women of the Chino Police Department have for the safety of our community. In this introduction, I will briefly provide a summary of 2021 while also highlighting some of the new initiatives we are implementing in 2022.

In 2021, our calls for service and number of reports taken generally returned to the level seen prior to the pandemic. We responded to over 86,000 calls for service (10% increase from 2020), completed over 11,000 police reports (17% increase from 2020) and made 25% more arrests than in 2020.

Regarding crime trends, we had declines in robberies (-15%), burglaries (-5.5%) and auto theft (-2.5%) but increases in aggravated assaults (21%), primarily related to domestic violence, and theft (12%) due to the nationwide trend of catalytic converter theft. Our officers also removed 158 illegal guns or guns that were in the possession of someone who could not legally possess them, which was a 23% increase over 2020.

Our Quality of Life Team continued to partner with our in-house County Mental Health Specialist, Community Services Department, and SWAG (Social Work Action Group) to provide resources to the unsheltered population in our community. Together they helped 65 people exit the streets in 2021.

Our City Council approved three new positions this past fiscal year. An additional Traffic Officer was added, which allowed us to field two full-time officers to focus on truck route violations. These two officers, along with other members of the department, wrote over 2,000 citations to commercial vehicle violators. A new Public Safety Dispatcher and a Public Safety Dispatch Supervisor were also added to ensure we continue to provide excellent service in handling more than 130,000 emergency and business calls we receive each year.

So far in 2022, the Chino Police Department established a partnership with a software company to improve our communication with people reporting crimes or other community issues. This software is helping us communicate more effectively with our community through text messages and emails. People interacting with the police department also receive an automated mobile-friendly survey comprised of questions to measure their level of customer satisfaction.

The Department also recently began live-streaming 911 emergency calls directly to officers in the field in real time. Officers can now hear the caller's actual words which provides an immediate update on the situation while also providing the caller's location on a map. This new technology called "LIVE911," provides a "head start" to officers monitoring incoming 911 calls by eliminating inherent delays, thus reducing response times.

In addition to "LIVE911," the Chino Valley Independent Fire District and the Chino Police Department's Computer Aided Dispatch (CAD) systems are now linked and have the capability of seamlessly exchanging secure information between agencies. Innovations, such as CAD connectivity, allow our dedicated dispatchers to facilitate a rapid response to emergencies while still handling a high call volume. The Chino Police Department is among the first law enforcement agencies in the nation to participate in a CAD to CAD program with a fire agency.

I am truly grateful for all that the men and women of the Chino Police Department accomplished in 2021 and for what they are already achieving in 2022. I believe the success of our department is a direct result of the selfless commitment of our personnel, our communities unwavering support, and God's provision.

Wes Simmons
Chief of Police

COMMAND STAFF



CHIEF SIMMONS

OPERATIONS



Captain Bjelland

SUPPORT SERVICES



Captain Mensen



Lieutenant Kelliher



Lieutenant Cauble



Lieutenant Croley



Lieutenant Marotta



Lieutenant Tomicic



Lieutenant Layton



Professional Services Manager Corbin

2021 BUDGET GOAL RESULTS

\$ 42,394,944

2021 OPERATING BUDGET

\$ 30,736,245

PERSONNEL SERVICES

\$ 2,415,989

MAINTENANCE & OPERATIONS

\$ 8,527,445

ALLOCATED COSTS

\$ 604,827

CAPITAL AND NON-CAPITAL PROJECTS

\$ 110,438

CAPITAL OUTLAY/IMPROVEMENTS

Employee Wellness and Development

As an organizational priority, we continued to improve upon our employee's wellness and development program. We successfully implemented a department mentoring program to provide guidance, knowledge, and support to less experienced employees. The Peer Support Team provided wellness training, new hire orientations, bi-annual check-ins with the counseling team, and comradery-based programs to encourage lifetime fitness. We continued to establish an expanded frequency of employee wellness training by including wellness topics and discussions in Advanced Officer Training, Advanced Supervisor Training, and briefing training.

Community Engagement

Maintaining a solid relationship with our community is paramount for the police department. Over the last year, we were able to reinstitute several programs that were postponed or canceled the previous year because of the pandemic. These programs include Coffee with a Cop, our very popular Community Academy, National Night Out, Neighborhood Watch, and our Spanish Community Academy. We also held a youth forum to discuss important issues affecting our high school-age children and a follow-up discussion to our "Healing our Land" forum from the previous year. The police department also implemented a new technology called "SPIDR Tech" which sends satisfaction surveys to members of the community who called the police department for assistance. These surveys are used to gauge our performance and increase our effectiveness as we strive to provide excellent service to our community.

Disrupting Crime

The Chino Police Department continued to make public safety the highest priority. Overall arrests increased from the previous year by 25%, which was the highest number of arrests in the past four years. Officers confiscated more guns and recovered more stolen vehicles with the assistance of additional technology, better intelligence, and targeted patrols. Using Automated License Plate Readers (ALPR), we recovered 115 stolen vehicles and arrested 123 people in association with those stolen vehicles. We continued efforts on focused enforcement by identifying crime trends and deploying resources to address community concerns. In an ongoing effort to improve priority one response times, we are implementing a new technology called "LIVE911" that livestreams 911 calls directly to first responders for improved situational awareness and faster response times. Officers will be able to listen to 911 calls live, obtain the precise location of the caller, receive more information to de-escalate situations, and provide faster response times.

Quality of Life

The Quality of Life (QOL) Team focuses on quality-of-life issues and homelessness in the city. The team is comprised of a sergeant, corporal, and three officers who have established partnerships with local churches, county programs, and private non-profit organizations such as Social Work Action Group (SWAG). In 2021, the QOL team, in collaboration with Community Services, assisted with 65 street exits providing unsheltered residents with a plan of action to assist with housing, family reunification, and even job placement assistance. The department implemented a new software program called ODIN Intelligence that assists with managing complex information to support positive outcomes for the homeless in our community. We continue to focus on working with local business owners and shopping centers to improve conditions in and around their businesses, providing continuous education and enforcement programs for fireworks violations, and working to limit commercial truck route and street racing violations.

WHO WE ARE

119

SWORN POLICE OFFICERS

73

PROFESSIONAL STAFF

(FULL TIME & PART TIME)

48

VOLUNTEERS



PROFESSIONAL STANDARDS

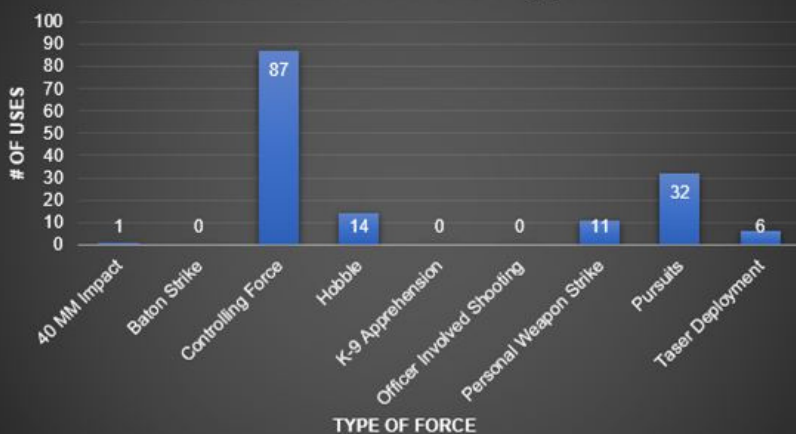
2021 had 86,032 calls for service, which included 3,420 arrests. Chino Police Officers had to use force in 65 of those calls, ranging from controlling force to taser deployments. That equates to .07% of the total number of calls for service.

In 2021, the department investigated six formal personnel complaints. Two of these complaints were externally generated and four were internally generated. There is one active investigation and five are complete.

The continued use of body worn cameras assisted with exonerating 18 informal citizen complaints.

The department received 27 formal citizen compliments for exemplary service provided by officers and professional staff.

2021 Use of Force Types



*Multiple types of force can be used per incident. Controlling force includes firm grips, wrist locks, and takedown techniques that use only minimal bodily force.



RESPONSE TO CRIME



14%

**INCREASE IN VIOLENT CRIME
COMPARED TO 2020
(DOMESTIC VIOLENCE
RELATED INCIDENTS)**



9%

**INCREASE IN PROPERTY
CRIME COMPARED TO 2020
(CATALYTIC CONVERTER
THEFTS)**



86,032

CALLS FOR SERVICE

TOTAL ARRESTS



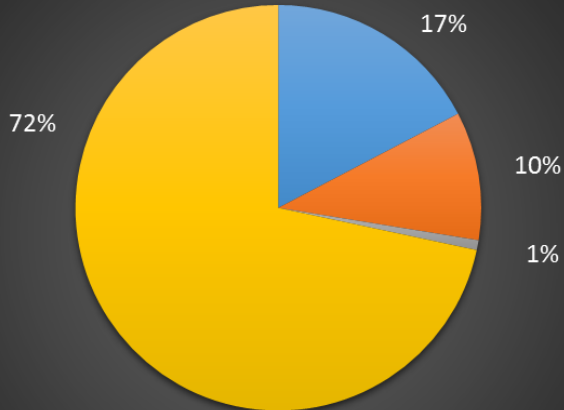
3,420

**25% increase in arrests
compared to 2020**



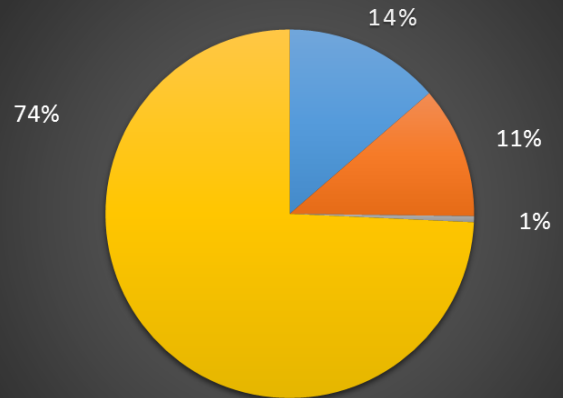
DISRUPTING CRIME

VIOLENT CRIMES



Assault (273) Robbery (66) Rape (39) Homicide (3)

PROPERTY CRIMES



Theft (1671) Auto Theft (307) Burglary (260) Arson (12)

The Real-Time Crime Center is staffed with two full-time Analysts. The Crime Analysts assist field personnel with information sharing, technology monitoring, risk and safety information, and investigative assistance for both in-progress and historical crimes.

LICENSE PLATE READER STATISTICS

115

STOLEN VEHICLE
RECOVERIES


10

VEHICLES INVOLVED
IN FELONY CRIMES

123

ARRESTS

PATROL BUREAU

86,032
CALLS FOR SERVICE 

3,420
ARRESTS 

11,435
REPORTS 

The Patrol Bureau is made up of over 78 sworn police officers and professional staff employees who are committed to providing police services to the community. In addition to responding to calls for service, officers conduct proactive patrols to prevent crime and to apprehend those actively involved in criminal activity.

The Patrol Bureau is staffed with seven patrol teams assigned to four daily shifts; day shift, cover shift, swing shift, and graveyard shift. During these shifts, officers are assigned to three geographical sectors within the city.



DETECTIVE BUREAU



**IN 2021, THERE WERE A TOTAL OF
2,173 CASES ASSIGNED TO THE
DETECTIVE BUREAU.**

**THE DETECTIVE BUREAU IS
COMPRISED OF:**

- 1- LIEUTENANT**
- 2- SERGEANTS**
- 7- DETECTIVES**
- 3- INVESTIGATORS**
- 1- POLICE SERVICE OFFICER**
- 1- RECORDS TECHNICIAN**



TRAFFIC UNIT

9,053

TOTAL CITATIONS ISSUED BY CHINO PD

2,134

ADMINISTRATIVE TRUCK
ROUTE VIOLATIONS

The Traffic Unit consists of one sergeant, one corporal, five motor officers, one dedicated Commercial Enforcement Officer, one dedicated Traffic Officer, one full-time records technician, and five part-time police cadets. In 2021, the Traffic Officer position was added to help regulate commercial truck drivers driving off designated truck routes.

In 2021, the Traffic Unit reviewed 914 traffic collision reports, 3 of which were fatal collisions. They also reviewed 174 hit and run collision investigations.

The department as a whole made 183 DUI arrests.

5

DUI CHECKPOINTS

4

DUI ARRESTS

FROM CHECKPOINTS

3,113

DRIVERS CONTACTED

61

SUSPENDED/UNLICENSED

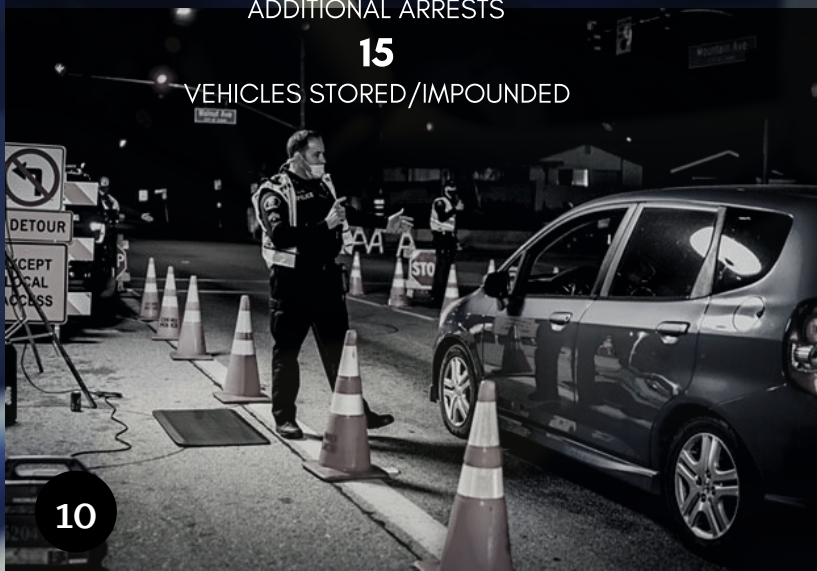
DRIVER CITATIONS

4

ADDITIONAL ARRESTS

15

VEHICLES STORED/IMPOUNDED



SPECIAL ENFORCEMENT TEAM



151
ARRESTS

18
SEARCH
WARRANTS
SERVED

14 FIREARMS
SEIZED

200+
OPERATIONS

\$989,000
DRUG MONEY
SEIZED

12,879
MARIJUANA
PLANTS SEIZED

350 LBS
OF ILLEGAL
FIREWORKS
SEIZED

38 KILOGRAMS
OF FENTANYL
SEIZED

32 LBS
OF METH
SEIZED



IN 2021, ONE SPECIFIC TREND THE SET TEAM FOCUSED ON WAS THE THEFT OF CATALYTIC CONVERTERS. SET INVESTIGATORS HAVE DEVELOPED INFORMANTS, DEPLOYED TRACKERS, SERVED SEARCH WARRANTS, AND WORKED WITH NEIGHBORING JURISDICTIONS IN ATTEMPT TO HOLD THOSE RESPONSIBLE FOR THIS CRIME TREND ACCOUNTABLE FOR THEIR ACTIONS WHILE BUILDING PROSECUTABLE CASES TO BE PRESENTED TO THE DA FOR FILING. THE TEAM MADE 24 CATALYTIC CONVERTER THEFT ARRESTS.

QUALITY OF LIFE TEAM



CHINO
POLICE

THE QUALITY OF LIFE TEAM IS COMPRISED OF ONE SERGEANT, ONE CORPORAL, THREE POLICE OFFICERS, ONE DEPARTMENT OF BEHAVIORAL HEALTH SOCIAL WORKER, AND TWO CONTRACTED SWAG CASE MANAGEMENT WORKERS. THE TEAM ALSO PARTNERS WITH THE CITY OF CHINO COMMUNITY SERVICES.

ALONG WITH TACKLING HOMELESSNESS, THE TEAM ALSO COORDINATES EFFORTS TO REDUCE REOCCURRING ISSUES THAT AFFECT THE RESIDENTS, BUSINESS OWNERS, AND VISITORS TO THE CITY.

905

CALLS FOR SERVICE

4,127

SELF-INITIATED CONTACTS

167

CITATIONS

261

ARRESTS

281

FIELD INTERVIEWS

277

REPORTS

65

STREET EXITS





K-9 UNIT

IN 2021, THE K9 UNIT WAS INVOLVED IN:

251
DEPLOYMENTS

23
SURRENDERS

CHINO POLICE K9'S WORK TIRELESSLY TO REMOVE ILLEGAL DRUGS FROM THE COMMUNITY. THE USE OF OUR POLICE K9'S RESULTED IN THE SEIZURE OF 103 LBS. OF METHAMPHETAMINE, 88 LBS. OF COCAINE, 5 LBS. OF HEROIN, 40 LBS. OF MARIJUANA AND \$46,000,000 IN DRUG PROCEEDS.



130,457
TOTAL CALLS ANSWERED

104,146
NON-EMERGENCY CALLS

26,311
911 CALLS

2,047
911 HANG UP CALLS

473
TEXT TO 911 RECEIVED

COMMUNICATIONS

5,096
ARREST REPORTS ENTERED

9,052
CITATIONS PROCESSED

178
SEX & ARSON OFFENDER REGISTRATIONS

5,185
EXTERNAL REPORT REQUESTS

16,404
INCIDENT REPORTS PROCESSED

24
FIELD INTERVIEW REPORTS

RECORDS UNIT

1,497
ITEMS WERE SENT TO THE CRIME LAB
FOR FORENSIC ANALYSIS

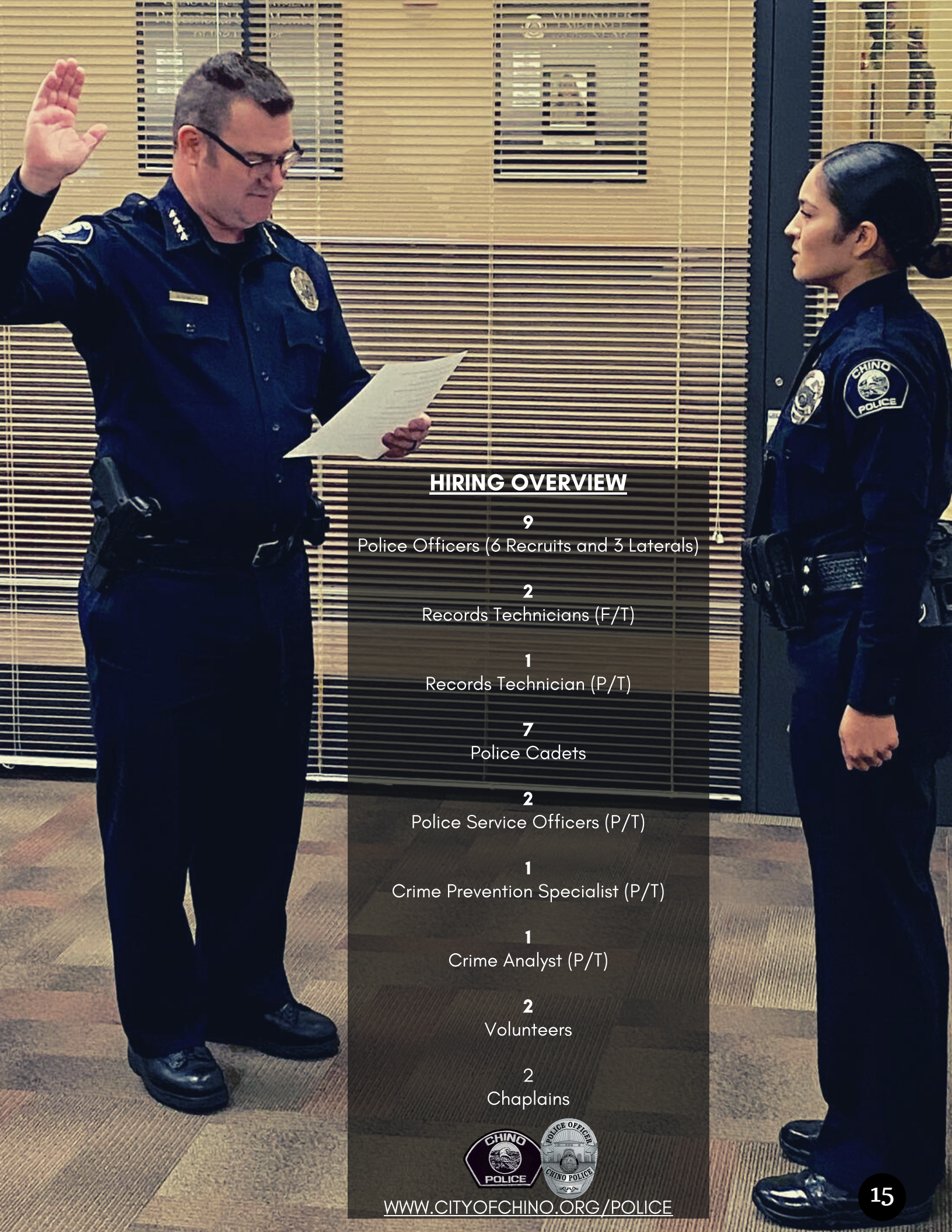
774
ITEMS WERE RETURNED TO
THEIR OWNER

6,638
ITEMS WERE LAWFULLY DISPOSED OF

47
ITEMS WERE SENT TO AUCTION

55
FIREARMS WERE DESTROYED PER
COURT ORDERS

EVIDENCE UNIT



HIRING OVERVIEW

9

Police Officers (6 Recruits and 3 Laterals)

2

Records Technicians (F/T)

1

Records Technician (P/T)

7

Police Cadets

2

Police Service Officers (P/T)

1

Crime Prevention Specialist (P/T)

1

Crime Analyst (P/T)

2

Volunteers

2

Chaplains



COMMUNITY ENGAGEMENT

- Pink Patch Project**
- National Night Out**
- Cops and Kids**
- Community Academy**
- Spanish Community Academy**
- Community Open House**
- Neighborhood Watch**
- Stuff the Sleigh**
- Make a Child Smile**
- Coffee with a Cop**
- Special Olympics Torch Run**
- Crime Free Multi-Housing**
- Crime Prevention Through Environmental Design**







"WE, THE MEMBERS OF THE CHINO POLICE DEPARTMENT, ARE DEDICATED TO THE SAFETY OF OUR COMMUNITY THROUGH TEAMWORK AND PROBLEM-SOLVING PARTNERSHIPS; PROVIDING EXCELLENT SERVICE WITH DIGNITY AND RESPECT."

HONESTY · INTEGRITY · ACCOUNTABILITY · DEDICATION · PROFESSIONALISM · RESPECT · TEAMWORK