2024 ANNUAL REPORT

CHINO POLICE DEPARTMENT

REPORT OVERVIEW

MESSAGE FROM THE CHIEF

LEADERSHIP

2024 BUDGET GOALS

WHO WE ARE

DISRUPTING CRIME

PROFESSIONAL STANDARDS

PATROL BUREAU

SPECIALIZED UNITS

RECRUITMENT

OUR COMMUNITY

A MESSAGE FROM CHIEF MENSEN

It is my honor and privilege to serve as the Chief of Police for the City of Chino, leading an exceptional team of men and women dedicated to the safety and well-being of our community. Each day, we strive for Organizational Excellence, ensuring that our actions align with the principles outlined in our Mission Statement:

We, the members of the Chino Police Department, are dedicated to the safety of our community through teamwork and problem-solving partnerships; providing excellent service with dignity and respect.

Public safety remains our top priority, and we are steadfast in our mission to make Chino a safe and welcoming place to live, work, and play. Achieving this requires collaboration—not just among our personnel but with the community we proudly serve.

The strength of our partnerships with Chino residents and stakeholders is the foundation of our success. Community engagement is at the heart of everything we do. Our department continues to foster strong relationships by organizing events such as Coffee with a Cop, Community Academies, and National Night Out. These initiatives provide valuable opportunities for residents to connect with our officers, share their concerns, and collaborate on solutions. It is through these direct interactions that we build trust and strengthen the bond between the department and the community we proudly serve.

In 2024, we introduced a dedicated Retail Theft Team to combat the growing issue of retail theft, strengthening our ability to protect local businesses and ensure a thriving economic environment in Chino. Additionally, we enhanced our K9 Team with the addition of a bloodhound, expanding our capabilities in searching for missing persons and investigative operations. The passing of Measure V was a significant milestone this year, providing critical funding that will allow us to continue improving our services and resources for the community.

I am incredibly proud of the dedication and accomplishments of the men and women of the Chino Police Department. Together, as a community and as a department, we will continue to build on our shared commitment to safety, integrity, and excellence.

Chief of Police

LEADERSHIP

CHINO POLICE DEPARTMENT

KEVIN MENSEN
CHIEF OF POLICE

OPERATIONS DIVISION

RYAN CROLEY
CAPTAIN

SUPPORT SERVICES DIVISION

NICK MAROTTA
DEPUTY CHIEF

AARON KELLIHER
LIEUTENANT

PROFESSIONAL STANDARDS
- BACKGROUNDS
- BUDGET/PAYROLL
- EMERGENCY SVCS
- MEDIA RELATIONS
- PERSONNEL COMPL
- TRAINING

PATROL

TED OLDEN
LIEUTENANT

SPECIAL OPERATIONS
- DISPATCH
- QUALITY OF LIFE
- RTCC
- TRAFFIC

JESUS JACQUEZ
LIEUTENANT

- TEAM 1
- TEAM 4
- K-9

MIKE JOHNSON
LIEUTENANT

- TEAM 2
- TEAM 3
- PSOs

FRANK ACUNA
LIEUTENANT

- TEAM 5
- TEAM 6

DUSTIN TOMICIC
LIEUTENANT

CRIMINAL INVESTIGATIONS
- CMTY RELATIONS
- CRIME ANALYSIS
- INVESTIGATIONS
- SROs / D.A.R.E.

CHRIS CORBIN
P.S. MANAGER

- EVIDENCE
- FACILITIES
- FLEET
- RECORDS

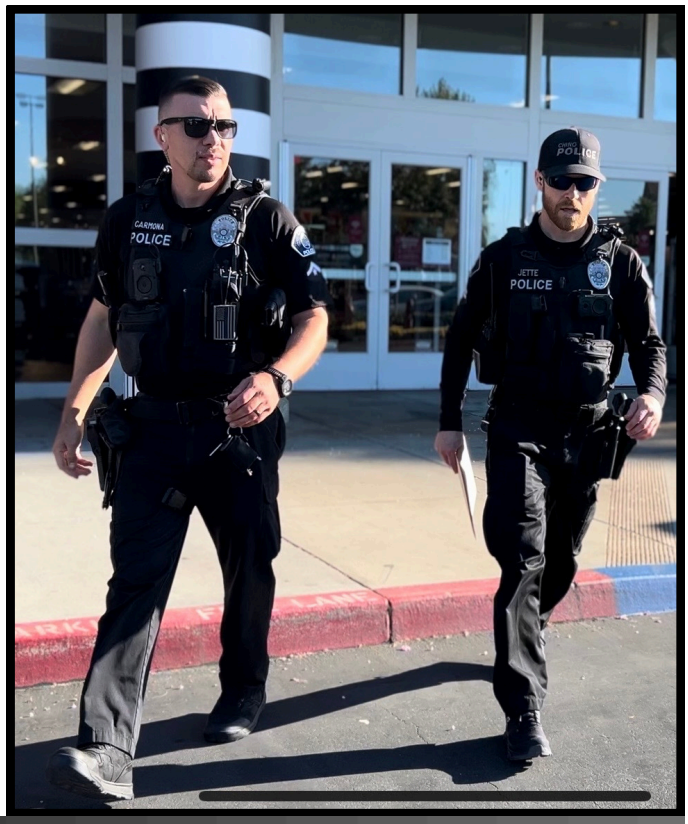
"We, the members of the Chino Police Department, are dedicated to the safety of our community through teamwork and problem-solving partnerships; providing excellent service with dignity and respect."

HONESTY·INTEGRITY·ACCOUNTABILITY·DEDICATION·PROFESSIONALISM·RESPECT·TEAMWORK

2024 BUDGET GOALS

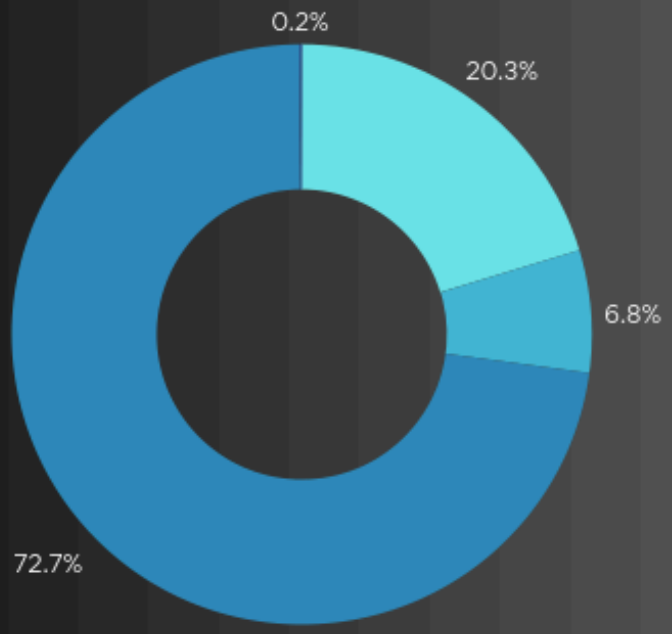
The Chino Police Department's organizational priorities are closely aligned with the City's Mission, Vision, and Values, with a strong emphasis on strategic goals such as Exemplary Leadership, Exceptional Customer Service, Innovative Technology, and Responsible Long-Term Planning.

By fostering a culture of innovation, the department continuously explores new technologies and approaches to enhance public safety, improve efficiency, and meet the evolving needs of the community.



$81,670
CAPITAL AND NON-CAPITAL PROJECTS

$10,798,026
ALLOCATED COSTS



$38,667,535
PERSONNEL SERVICE

$3,621,944
MAINTENANCE AND OPERATIONS

$53,169,175
2023-24 TOTAL OPERATING BUDGET

127

SWORN POLICE OFFICERS

75

PROFESSIONAL STAFF
(FULL TIME AND PART-TIME)

45

VOLUNTEERS

Providing 24/7 protection to ensure the safety of our community.

OUR RESPONSE TO CRIME

65,897
TOTAL
CALLS FOR SERVICE

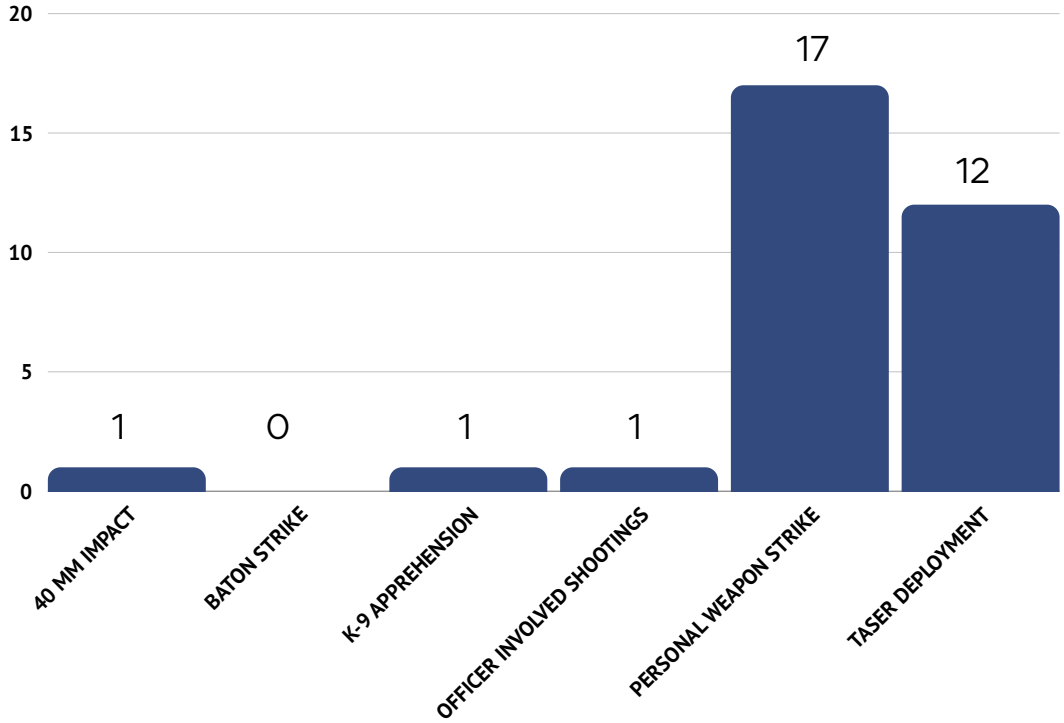
36,679
SELF-INITIATED
CALLS

2,848
TOTAL ARRESTS

10.8%
DECREASE IN PERSONS
CRIME COMPARED TO
2023

22%
DECREASE IN PROPERTY
CRIME COMPARED
TO 2023

PROFESSIONAL STANDARDS



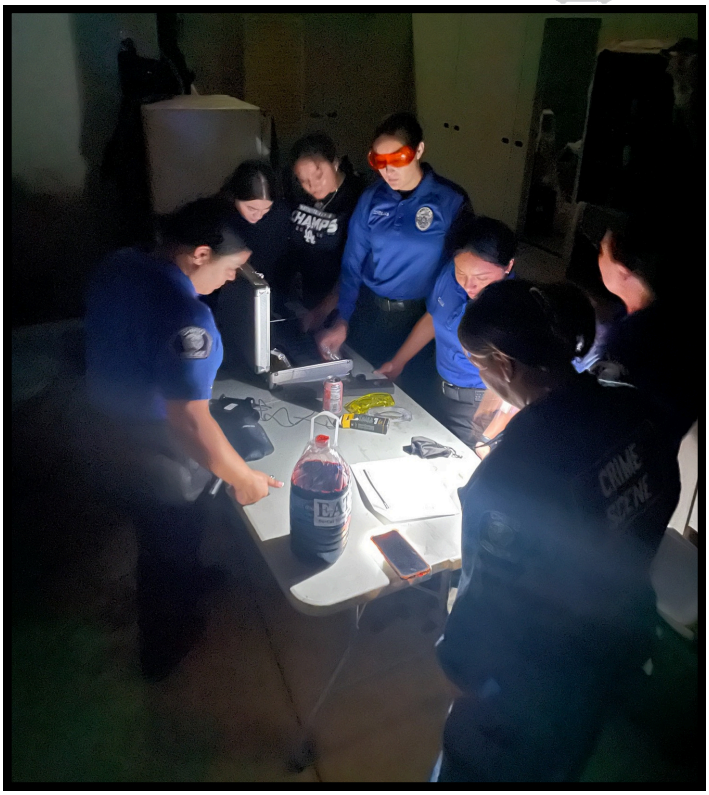
Of the 102,591 calls for service, which included 2,848 arrests, Chino Police Officers used force only 32 times. That equates to .03% of the total number of calls for service.

The department received 78 formal citizen compliments for exemplary service provided by officers and professional staff.

PATROL

The Patrol Bureau plays a crucial role in ensuring public safety by responding to calls for service and conducting proactive patrols. With 70 personnel, including both sworn police officers and professional staff, the bureau is structured to provide around-the-clock coverage through six patrol teams, working across three distinct shifts: day shift, swing shift, and graveyard shift. Officers are strategically assigned to three geographical sectors within the city, allowing for effective crime prevention and apprehension efforts in different areas. This structure is designed to maximize the Department's ability to serve and protect the community at all times of day and night.

POLICE SERVICE OFFICERS



Our Police Service Officers are assigned to Patrol, Traffic, and Criminal Investigations.

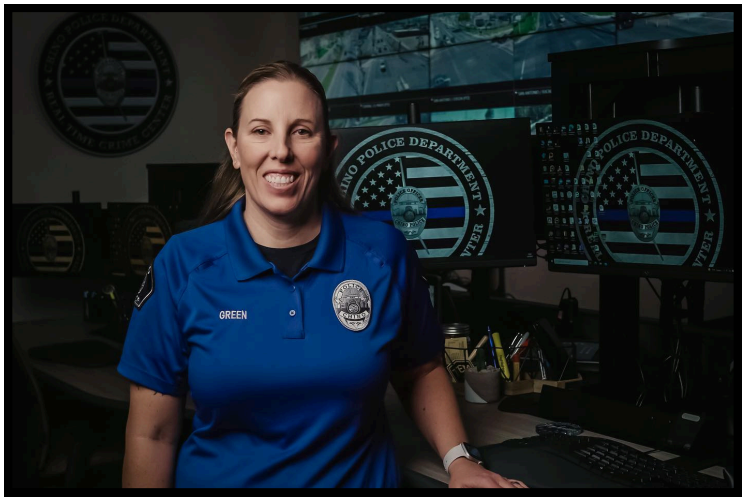
In these roles, they were responsible for taking **1,388** crime reports and traffic collisions, issuing **1,082** parking citations (**25% increase from 2023**), towing **185** vehicles, booking/processing **1,353** pieces of evidence, and handling over **5,696** calls for service (**17% increase from 2023**).

In 2024, an Alternate Light Source system was purchased to enable the photography of trace and biological evidence in criminal investigations.

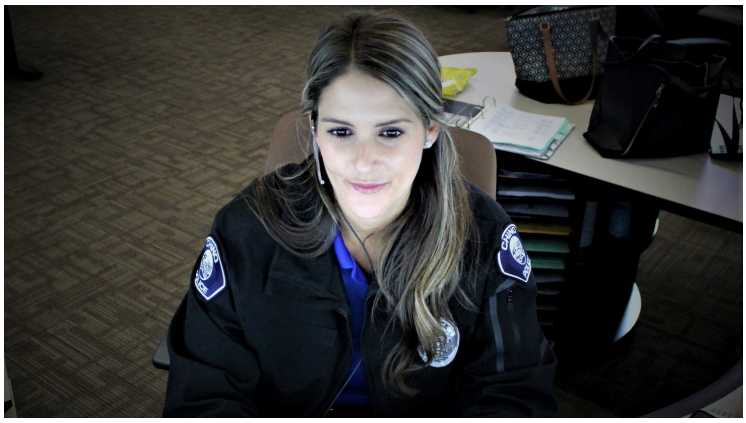
REAL-TIME CRIME CENTER

The Real-Time Crime Center is staffed by a dedicated team consisting of two full-time Crime Analysts and one Public Safety Dispatcher. These personnel play a critical role in supporting field operations by facilitating information sharing, monitoring advanced technologies, providing risk and safety insights, and offering investigative assistance for both ongoing incidents and historical cases.

In 2024, the department introduced a new ancillary assignment for a Public Safety Dispatcher (PSD) to serve as a Crime Analyst in the Real Time Crime Center (RTCC). The PSD collaborates on investigations, identifying suspects, related addresses, workplaces, vehicles, and associates, enabling preliminary investigations before cases reach the Detective Bureau.



1,850
CASES ASSISTED



47
ARRESTS

66
STOLEN VEHICLE RECOVERIES

Answering the Call

125,048
TOTAL CALLS ANSWERED

27,018
TOTAL 911 CALLS

98,611
NON-EMERGENCY CALLS

771
TEXT TO 911 RECEIVED

The Chino Police Department Communications Center operates 24 hours a day, seven days a week, delivering continuous emergency and non-emergency communication services to the community.

The center is staffed by a dedicated team of 17 Public Safety Dispatchers and 3 Public Safety Dispatch Supervisors who work collaboratively to coordinate emergency response efforts and provide seamless support to both first responders and the public.

RECORDS AND EVIDENCE

15,549
INCIDENT REPORTS PROCESSED

8,503
EXTERNAL REPORT REQUESTS

17,931
CITATIONS PROCESSED

8,318
ITEMS RECEIVED INTO PROPERTY AND EVIDENCE

991
ITEMS SENT TO THE LAB FOR ANALYSIS

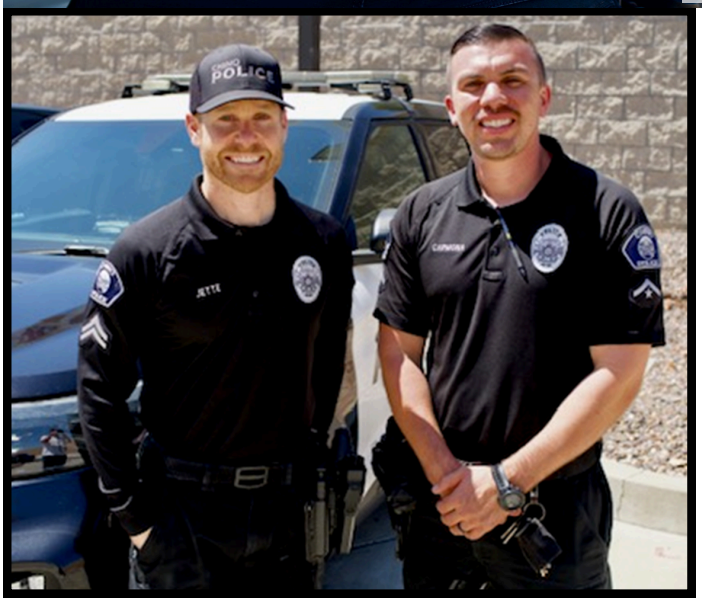
945
ITEMS RETURNED TO OWNERS

DETECTIVE BUREAU

IN 2024, THERE WERE A TOTAL OF 2,001 CASES ASSIGNED TO THE DETECTIVE BUREAU.

- **711 Were Still Active at Year End**
- **177 Cleared by Arrest**
- **152 Cleared by Warrant**
- **682 Inactivated/ Leads Exhausted**
- **227 Cleared by Other Means**
- **30 Referred to Other Agency**
- **22 Unfounded**

The Chino Police Department Criminal Investigations Bureau consists of seventeen Detectives, four School Resource Officers, two Crime Analysts, a Records Technician, and a Police Service Officer. A Lieutenant and four Sergeants supervise the Detective Bureau. One Sergeant supervises the Crimes Against Persons Unit, which consists of five Detectives/Investigators, two Crime Analysts, and two support staff. A second Sergeant supervises the Property Crimes Unit, which includes five Detectives/Investigators. A third Sergeant supervises the Special Investigations Unit, which consists of seven Detectives/Investigators and two Gang Officers, and the fourth Sergeant supervises the four SROs and a DARE officer.



The Retail Theft Unit consists of two specially trained investigators who partner with business owners and other law enforcement agencies to combat theft. These officers respond to retail thefts in progress and investigate those who initially evade capture.

Since its inception in June, the Retail Theft Unit has helped reduce retail theft by 10%. Investigators have made 44 arrests and recovered $27,500 worth of stolen property.

QUALITY OF LIFE

The Quality-of-Life Team is comprised of one Sergeant, one Corporal, three Police Officers, one Probation Officer, a Homeless Outreach Coordinator and one Department of Behavioral Health Social Worker. The team also partners with the City of Chino Community Services Department. The team will also add an Assistant Homeless Outreach Coordinator in early 2025.

Along with their focus on homelessness and outreach, the Quality-of-Life Team also coordinates efforts to reduce reoccurring issues that affect residents, business owners, and visitors in the city.

1,280
CALLS FOR SERVICE

147
FIELD INTERVIEWS

193
REPORTS

37
STREET EXITS

4,342
SELF-INITITATED CONTACTS

72
CITATIONS

156
ARRESTS

34
ENCAMPMENT CLEAN UPS/REMOVALS

SCHOOL RESOURCE OFFICERS

The Chino Police Department continued its partnership with the Chino Valley Unified School District to have School Resource Officers (SROs) assigned to Chino High School, Don Lugo High School, and Buena Vista High School. The SRO program was expanded in August 2024 with an additional SRO assigned to the Junior High Schools. These SROs play a vital role in school safety by being on campus every day. The School Resource Officer's role is multifaceted and includes fostering relationships with students to serve as mentors while providing safety and addressing any criminal violations.

SROs make hundreds of student contacts each week and assist school administrators with disciplinary hearings and investigations. In 2024, there were 36 criminal citations issued for crimes ranging from assault to possession of drugs on campus.

Starting in the 2023-2024 school year, the Chino Police Department reintroduced the Drug Abuse Resistance Education (D.A.R.E.) program. This program is taught to all fifth-grade students attending Chino Elementary schools by a trained Chino Police Department D.A.R.E. officer. The program focuses on education related to drugs, alcohol, and tobacco, and uses a decision-making model to help guide students through difficult decisions. Over 900 students graduated from the program in 2024.

D.A.R.E.®

TRAFFIC UNIT

The Traffic Unit consists of one Sergeant, one Corporal, four Motor Officers, one Traffic Officer, one dedicated Commercial Enforcement Officer, one Truck Route Enforcement Officer, one Police Service Officer, one Records Technician, and five part-time Cadets.

The Traffic Unit was awarded three grants to enhance traffic safety and community engagement efforts. The STEP grant for $198,000 funded enforcement activities resulting in 8,465 vehicles contacted, 12 DUI arrests, 1,259 citations for collision-causing violations, and several non-traffic-related felony arrests. The second Motorcycle Safety Grant, totaling $26,000, funded safety presentations and four "Ride to Live" motorcycle riding courses. This community training program helps motorcycle riders improve their skills while enhancing safety and control techniques. Additionally, the Cannabis Tax Fund Grant from the California Highway Patrol provided $110,000 to purchase and outfit an educational trailer with driving simulators and materials for public outreach at community events.

1,149 **Total Collisions**	**3** **Fatal Collisions**	**282** **Hit and Run Investigations**
303 **Total DUI Arrests**	**12,672** **Total Traffic Citations**	**3,377** **Administrative Truck Route Citations**

K9 UNIT

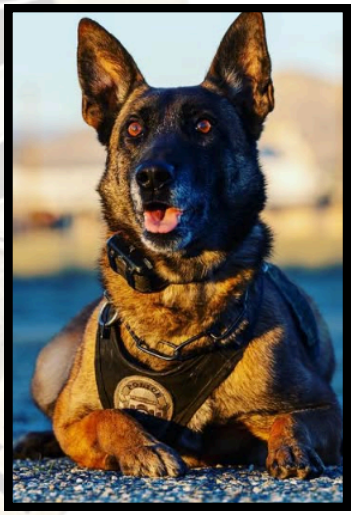
The Chino Police Department's Canine Unit includes a Lieutenant, a Sergeant, and four officers managing four Police Service Dogs: Cyra, Bert, Halina, and Scout. In late 2024, the department introduced a new canine, Scout, a Bloodhound specializing in scent trailing and tracking to locate missing persons and, at times, violent offenders. This marks the first use of a Bloodhound in the unit's history.

K9 Susie is the Chino Police Department's Support K9, offering emotional support to officers, staff, and the community. She helps reduce stress, boosts morale, and provides comfort during outreach events, crises, and interactions with those in need.

76 DEPLOYMENTS 3 SURRENDERS 1 APPREHENSION
295 LBS OF DRUGS SEIZED

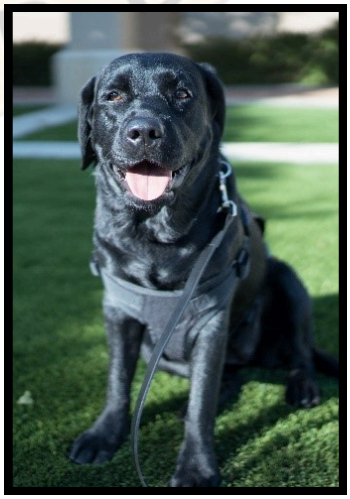
K9 Bert

K9 Halina



K9 Cyra

K9 Scout



K9 Susie

HIRING OVERVIEW

13
Police Officers
(6 Recruits and 7 Laterals)

3
Public Safety Dispatchers

4
Records Technicians

2
Police Cadets

1
Police Service Officer (P/T)

2
Volunteers

1
Assistant Homeless Outreach Coordinator

COMMUNITY ENGAGEMENT

We are deeply committed to community engagement, striving to build and maintain strong relationships with the residents, businesses, and community members we serve. Our efforts are brought to life through a variety of programs, including:

COFFEE WITH A COP
NATIONAL NIGHT OUT
NEIGHBORHOOD WATCH
COMMUNITY ACADEMY
JUNIOR ACADEMY
SENIOR ACADEMY
GUARDIAN PROGRAM
SENIOR THANKSGIVING LUNCH

STUFF THE SLEIGH
MAKE A CHILD SMILE
SPECIAL OLYMPICS TORCH RUN
YOUTH ACADEMY
MANDARIN COMMUNITY MEETING
SPANISH ACADEMY
BLUE ENVELOPE
HEROES AND HELPERS

CITY OF CHINO
POLICE
EXPLORER
DIAZ
POLICE

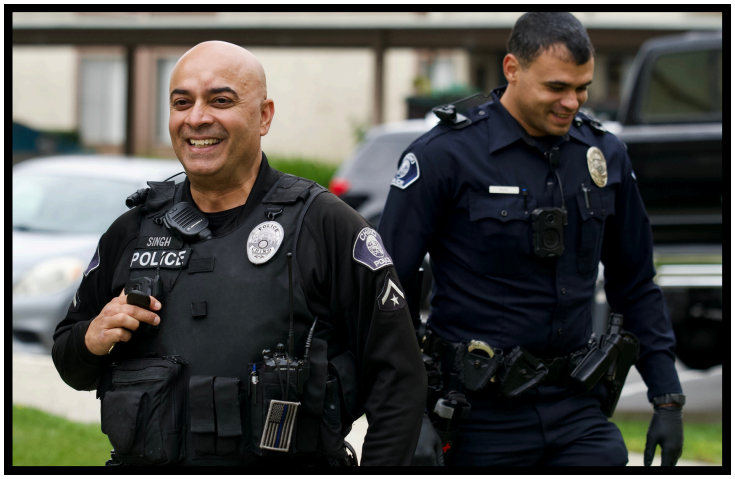
FLO'S CAFE
EST. 1986
COUNTRY COOKING
AT ITS BEST
POLICE

POLICE

CITY OF CHINO
www.cityofchino.org
POLICE

Zenaya

ZEMEJAS
CHINO POLICE


SINGH
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ALDAZ
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CHINO POLICE DEPARTMENT

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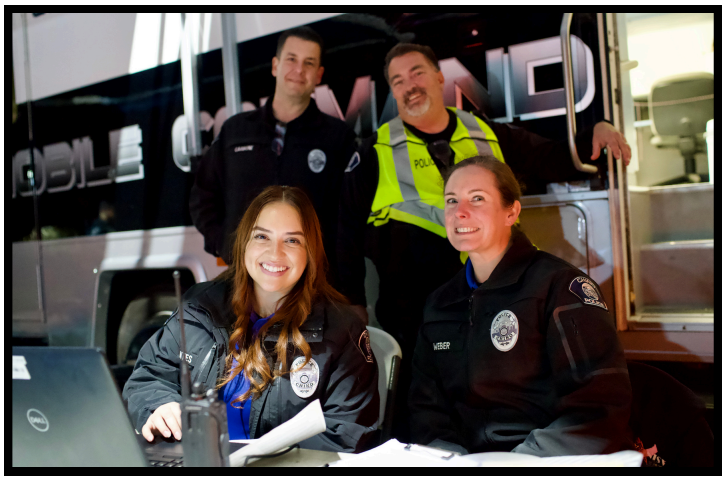
WEBER

CHINO
POLICE
DEPARTMENT

POLICE

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CHINO POLICE DEPARTMENT