

CHINO POLICE DEPARTMENT 2025 ANNUAL REPORT





HIGHLIGHTS & INSIGHTS



Message from the Chief

Leadership

2025 Budget Goals

We are Chino PD

Disrupting Crime

Professional Standards

Patrol Bureau

Specialized Units

Recruitment

Community Engagement



MESSAGE FROM THE CHIEF

It is my honor and privilege to serve as Chief of Police for the City of Chino, leading a dedicated and professional team committed to protecting our community and providing exceptional service. Every day, the men and women of the Chino Police Department work to keep our community safe, guided by our mission:

“We, the members of the Chino Police Department, are dedicated to the safety of our community through teamwork and problem-solving partnerships; providing excellent service with dignity and respect.”



Public safety remains our highest priority. Our approach continues to emphasize proactive policing, strong community partnerships, and organizational readiness. We recognize that effective public safety is built not only through enforcement, but through trust, transparency, and collaboration with the residents and businesses we proudly serve.

Disrupting crime remains a core priority of our department. Our strategy focuses on proactive enforcement and targeted investigations designed to stop crime patterns early and reduce repeat victimization. Specialized teams and focused enforcement efforts support our business community, address quality-of-life concerns, and respond to emerging crime trends. We also continue to work closely with regional partners and local stakeholders to identify risks early and intervene before problems grow.

Community engagement remained a central focus in 2025. Through programs such as Coffee with a Cop, Community Academies, National Night Out, and neighborhood outreach efforts, our personnel maintained direct and meaningful connections with the public. These interactions strengthen communication, build trust, and support shared problem-solving that improves quality of life throughout the city.

This year also marked significant operational and technological progress. The approval and development of our police helicopter program expanded our long-term emergency response and aerial support capabilities, with operations scheduled to begin in spring 2026. We enhanced our K9 program with the addition of Bloodhound K9 Scout, increasing our effectiveness in missing person searches and investigative operations. Continued growth of our Real-Time Crime Center strengthened our ability to quickly gather, analyze, and share critical information, giving officers real-time support in the field and improving our ability to identify and apprehend offenders.

We also continued investing in the future of the department through our Guest Tactical Officer position at the San Bernardino County Sheriff's Academy, strengthening our recruitment and training pipeline. In addition, expanded use of social media improved direct communication with the public, helping us share timely safety information and incident updates.

I am proud of the work accomplished this year and grateful for the continued support of our community. Together, we will continue to strengthen partnerships, improve readiness, and uphold our commitment to safety, integrity, and excellence.

Chief of Police

LEADERSHIP



HONESTY · INTEGRITY · ACCOUNTABILITY · DEDICATION · PROFESSIONALISM · RESPECT · TEAMWORK

PEOPLE. PURPOSE. SERVICE.



127
SWORN POLICE OFFICERS



82
PROFESSIONAL STAFF
FULL TIME AND PART-TIME

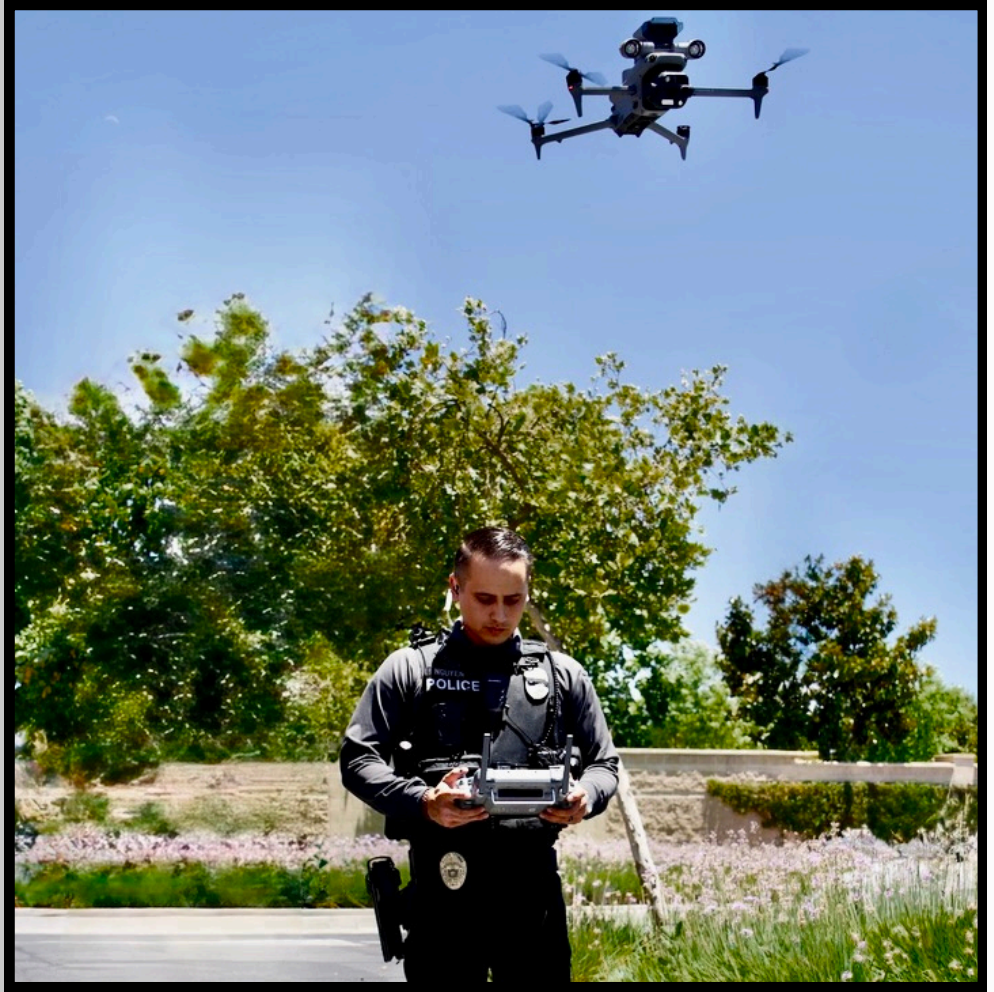


45
VOLUNTEERS

2025 BUDGET GOALS

The Chino Police Department continues to align its organizational priorities with the City's Mission, Vision, and Values, emphasizing exemplary leadership, exceptional customer service, innovative technology, and responsible long-term planning.

With a commitment to innovation and progress, the department is focused on exploring emerging technologies and modern approaches that enhance public safety, increase efficiency, and proactively meet the evolving needs of our community.



Capital and Non-Capital Projects
\$845,043

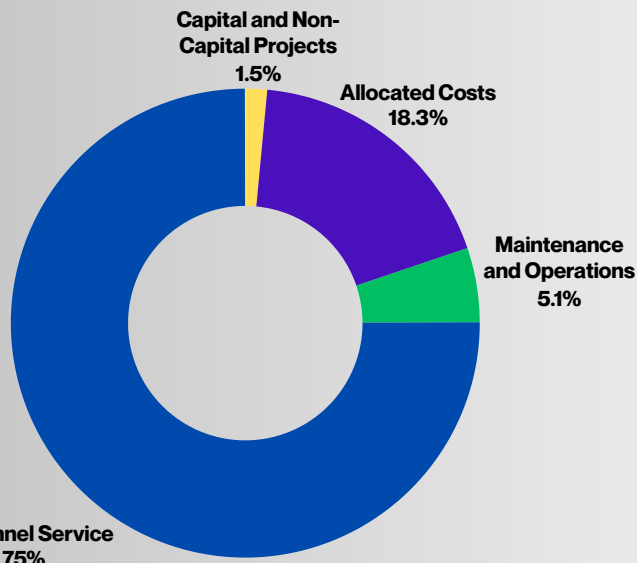


Personnel Service
\$42,290,206



Capital Outlay/Improvements
\$13,900

- Capital and Non-Capital Projects
- Allocated Costs
- Maintenance and Operations
- Personnel Service
- Capital Outlay/Improvements



Allocated Costs
\$10,324,393



Maintenance and Operations
\$2,888,304

2025-2026 TOTAL OPERATING BUDGET
\$56,361,846

PROTECTING OUR COMMUNITY



62,312

CALLS FOR SERVICE



37,415

SELF-INITIATED CALLS



2,901

TOTAL ARRESTS



4%

**INCREASE IN PERSONS CRIME
COMPARED TO 2024**



4%

**DECREASE IN PROPERTY CRIME
COMPARED TO 2024**



22%

AUTO THEFT



10%

BURGLARY

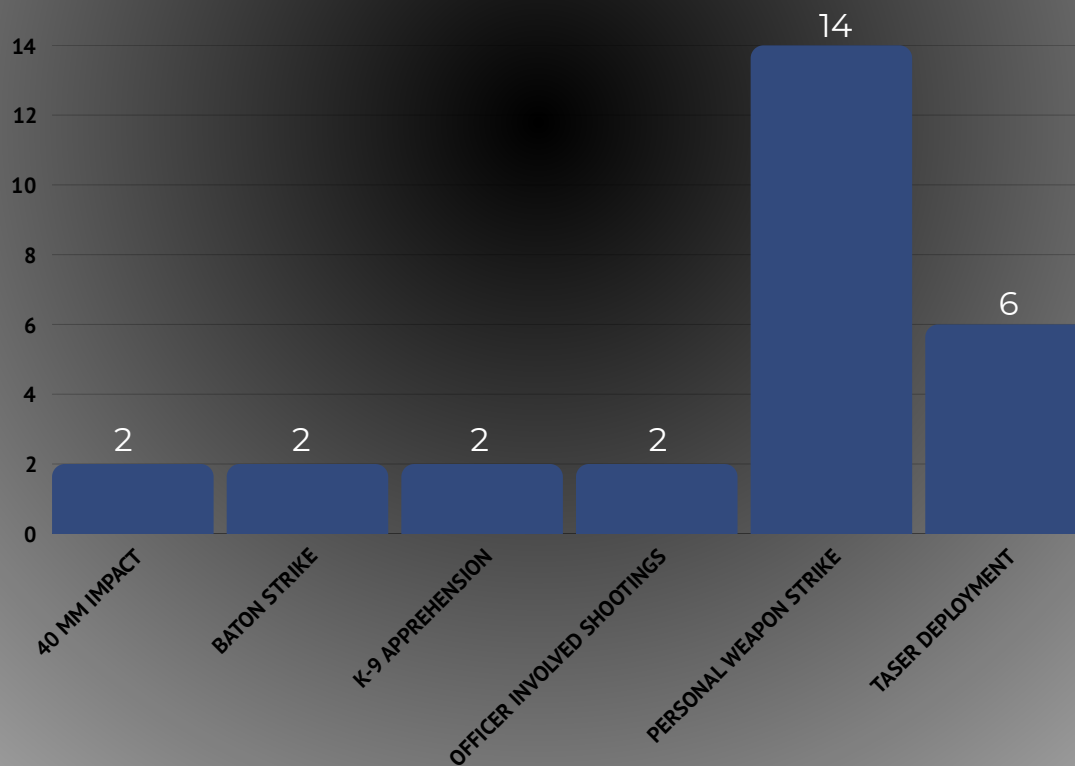


17%

CARGO THEFT

PROTECTING WHAT MATTERS MOST—OUR COMMUNITY, EVERY HOUR OF EVERY DAY.

PROFESSIONAL STANDARDS



Of the **99,727** calls for service, which included **2,901** arrests, Chino Police Officers used force only **28** times. That equates to **.02%** of the total number of calls for service.

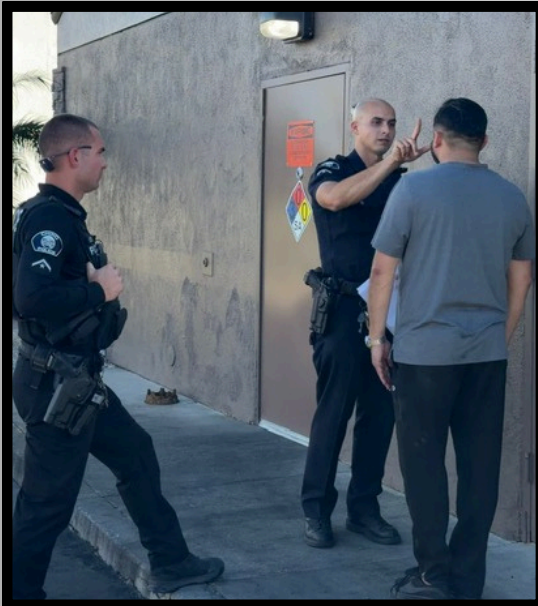
The department received **17** formal citizen compliments for exemplary service provided by officers and professional staff.

P A T R O L



The Patrol Bureau plays a vital role in ensuring public safety throughout the city. The bureau remains dedicated to responding swiftly and effectively to in-progress emergencies, while upholding a strong commitment to delivering exceptional customer service and enhancing the quality of life for all who live, work, and visit our community. With a dedicated team of 70 personnel, including sworn police officers and professional staff, the Patrol Bureau provides seamless, around-the-clock coverage through six patrol teams organized across three shifts: day, swing, and graveyard.

Officers are strategically assigned to three distinct geographical sectors, enabling targeted crime prevention, rapid response, and effective apprehension efforts tailored to the unique needs of each area. This operational structure maximizes the department's capacity to serve and protect the community at all hours of the day and night, reflecting the Patrol Bureau's unwavering dedication to proactive policing and community trust.



POLICE SERVICE OFFICERS

Our Police Service Officers are assigned to Patrol, Traffic, and Criminal Investigations.

In these roles, they were responsible for taking **1,293** crime reports and traffic collisions, issuing **1,884** parking citations, towing **144** vehicles, and booking/processing **969** pieces of evidence.

In 2025, our Police Service Officers participated in a specialized forensic training that focused on scene documentation, evidence collection, and alternate light source photography to enhance their skills and knowledge.

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In 2025, the Real-Time Crime Center remained an integral part of daily operations, supporting patrol, investigations, and officer safety through real-time information sharing and technology-driven analysis. The RTCC is staffed by two full-time Crime Analysts and supported by Public Safety Dispatcher ancillary assignments, a model that has strengthened both the RTCC and the Communications Center by expanding dispatcher proficiency with investigative technologies. This cross-training has improved the quality and speed of information delivered to officers in the field.

The RTCC also continued to foster city-wide partnerships, integrating live public-view camera feeds from businesses and shopping centers into the center where City-owned cameras do not provide coverage. These relationships expanded the City's technological footprint, improved situational awareness, enhanced officer safety, and increased the department's ability to identify suspects and hold them accountable.



27

**STOLEN VEHICLE
RECOVERIES**



24

ARRESTS



2,048

**CASES
ASSISTED**



COMMUNICATIONS



26,416

TOTAL 911 CALLS



92,823

NON-EMERGENCY CALLS



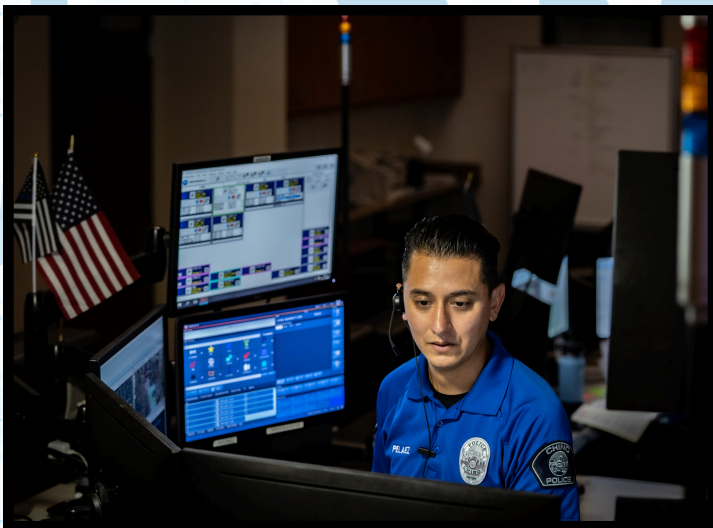
1,190

TEXT TO 911 RECEIVED



119,239

TOTAL CALLS ANSWERED



The Communications Center operates 24 hours a day, seven days a week, providing critical public safety support through the handling of emergency 9-1-1 and non-emergency calls. In addition to police services, the center serves as the after-hours humane emergency dispatch center for the Animal Resource Center of the Inland Empire (ARC), supporting the Cities of Chino, Ontario, and Montclair.

The Communications Center is staffed by 17 full-time Public Safety Dispatchers, two part-time Dispatchers, a dedicated call-taking cadre, and three Supervisors, ensuring continuous, high-quality service to the community.

RECORDS AND EVIDENCE



14,643
INCIDENT
REPORTS
PROCESSED



7,572
EXTERNAL REPORT
REQUESTS



23,259
CITATIONS
PROCESSED



5,150
ITEMS RECEIVED
INTO PROPERTY
AND EVIDENCE



874
ITEMS SENT TO THE
LAB FOR ANALYSIS



1,076
ITEMS RETURNED
TO OWNERS



CRIMINAL INVESTIGATIONS BUREAU

The Chino Police Department Criminal Investigations Bureau consists of a Lieutenant and three Sergeants who supervise seventeen detectives, two crime analysts, a police service officer and one records technician. One School Resource Sergeant supervises four School Resource Officers (SROs) and one D.A.R.E. officer.

Three teams make up the criminal investigation bureau. One Sergeant supervises the Crimes Against Persons Unit, which consists of five detectives/investigators, two crime analysts, and two support staff members. Another Sergeant supervises the Crimes Against Property Unit. A third Sergeant supervises the Multi-Enforcement Team, which consists of four detectives/investigators, one gang officer, and one task force officer assigned to the United States Postal Inspection Service (USPIS).



In 2025, there were a total of **1,685** cases assigned to the Detective Bureau.

- **632** were still active at year-end
- **155** cleared by arrest
- **120** cleared by warrant
- **538** inactivated (leads exhausted)
- **163** cleared by other means
- **9** referred to another agency
- **44** exceptional closures
- **24** unfounded cases

In 2025, Chino members of the USPIS Task Force seized approximately:

- 40.6 pounds of methamphetamine
- 27 pounds of fentanyl
- 21 ounces of cocaine
- 7.5 pounds of heroin
- \$943,666 in U.S. currency

Investigators assigned to the Retail Theft Unit helped reduce retail theft by 10% in 2025. Investigators made 41 arrests and recovered a significant amount of stolen property.

M The Multi-Enforcement Team (MET) is a newly formed group of investigators assigned to combat crime trends and address active investigations requiring immediate action. The MET consists of one Sergeant, four investigators, one gang investigator, and one USPIS Task Force officer.

E MET filled the void of a street-level team that assisted detectives/investigators with surveillance and arrest operations of identified suspects. MET also provided tactical support to patrol during active incidents and assisted the Traffic Bureau during a vehicular homicide investigation.

T MET investigators were responsible for combating cargo theft crimes affecting Chino businesses. Investigators worked with local business owners to educate them on current trends and provided resources to prevent cargo theft. As a result, the City of Chino experienced a 17% reduction in cargo theft crimes and recovered \$22,610,000 in stolen property.

QUALITY OF LIFE



899
CALLS FOR SERVICE



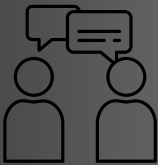
456
FIELD INTERVIEWS



183
REPORTS



34
STREET EXITS



3,397
SELF-INITIATED
CONTACTS



54
CITATIONS



131
ARRESTS



31
ENCAMPMENT
CLEAN UPS/REMOVALS

The Quality-of-Life Team is comprised of one Sergeant, one Corporal, three Police Officers, one Probation Officer, 2 Homeless Outreach Coordinators, and 2 Department of Behavioral Health Social Workers. The team also works in close partnership with the City of Chino Community Services Department.

In addition to its focus on homelessness and outreach services, the Quality-of-Life Team coordinates proactive efforts to address recurring quality-of-life issues impacting residents, business owners, and visitors throughout the city.



SCHOOL RESOURCE OFFICERS

In 2025, the Chino Police Department continued its strong partnership with the Chino Valley Unified School District by assigning School Resource Officers (SROs) to Chino High School, Don Lugo High School, and Buena Vista High School. Following the program's expansion in August 2024, SRO coverage also extended to the City's junior high schools, enhancing safety and visibility across campuses. SROs maintain a daily presence on school grounds and serve in a multifaceted role that includes campus safety, mentoring students, building trust, and addressing criminal violations when necessary.

Throughout the year, SROs made hundreds of student contacts each week and supported school administrators with disciplinary hearings and investigations. During 2025, **65** criminal citations were issued for offenses ranging from assault to drug possession on school campuses.

The Chino Police Department also continued its Drug Abuse Resistance Education (D.A.R.E.) program, taught by a trained D.A.R.E. officer to all fifth-grade students attending Chino elementary schools. The program focuses on education related to drugs, alcohol, and tobacco, while emphasizing decision-making skills to help students navigate challenging situations.

Additionally, in partnership with the City, the department launched the RISE juvenile diversion program, offering eligible youth a second opportunity to address underlying behavioral issues through counseling and community service. Successful completion of the program results in the dismissal of the issued citation, reinforcing accountability while supporting positive outcomes for participating youth. There are currently **21** students enrolled in the program.



TRAFFIC UNIT

The Traffic Unit consists of one Sergeant, one Corporal, three Motor Officers, one Traffic Officer, one dedicated Commercial Enforcement Officer, one Truck Route Enforcement Officer, one Police Service Officer, one Records Technician, and five part-time Cadets.

The Traffic Unit applied for and was awarded the STEP grant for \$220,000. This grant provides extra hours for the enforcement of traffic violations and DUI/drug-related violations. The grant-funded enforcement efforts yielded **9,882** vehicles contacted, **35** DUI arrests, and **820** citations issued for collision-causing violations. The Traffic Unit applied for and was awarded its third Motorcycle Safety Grant for \$20,000. This gives us the opportunity to engage with civilian motorcycle riders at safety presentations and to conduct four motorcycle riding instructional courses, called Ride to Live, throughout the grant year. **89** motorcycle riders received free training this year.

With funding from a Cannabis Tax Fund Grant from the California Highway Patrol in the amount of \$110,000, we upfitted a mobile educational trailer. The trailer was loaded with interactive educational tools, including impaired driving simulators, aimed at teaching the public about the dangers of marijuana impaired driving. The trailer was deployed at **8** community events in 2025.



1,111

Total Collisions



6

Fatal Collisions



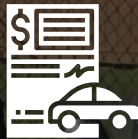
281

**Hit and Run
Investigations**



236

Total DUI Arrests



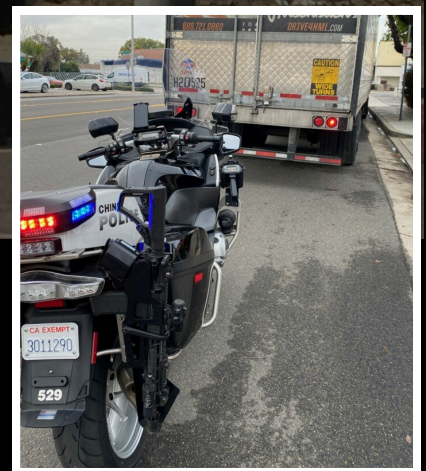
7,132

**Total Traffic
Citations**



2,352

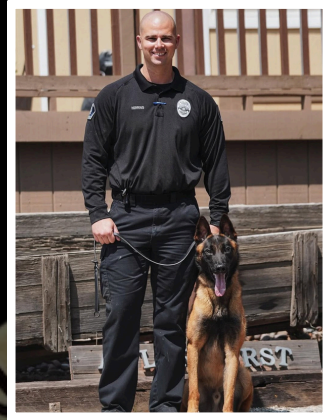
**Administrative Truck
Route Citations**



K9 UNIT



K9 Bert



K9 Oakley



K9 Vino



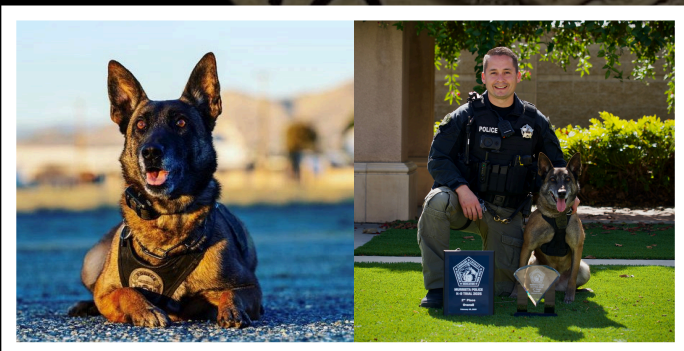
K9 Scout

The Chino Police Department's Canine Unit is comprised of one Lieutenant, one Sergeant, and four sworn police officers assigned as canine handlers, collectively responsible for four Police Service Dogs: Bert, Oakley, Vino, and Scout.

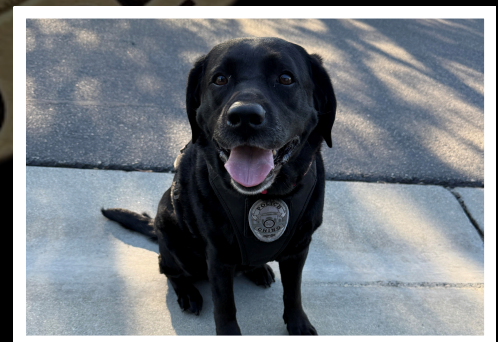
The Canine Unit supports the Operations Division by assisting in suspect apprehension, narcotics detection, missing-person searches, and evidence recovery. Police Service Dogs enhance officer safety by searching concealed or high-risk areas and providing early alerts to potential threats.

Beyond operational duties, the Canine Unit plays an active role in community engagement, participating in Community Academies, Bark Around the Park, Youth Academy events, and other outreach programs to strengthen community relationships and promote awareness of the department's canine program.

**65 DEPLOYMENTS • 6 SURRENDERS • 2 APPREHENSIONS
OVER \$1,000,000 OF U.S. CURRENCY SEIZED**



K9 Cyra retired in November after serving the department since May 2019. During her career, she assisted in the apprehension of dangerous suspects and the seizure of significant narcotics and related currency. Partnered with Corporal Bran, K9 Cyra's dedication and service made a lasting impact on public safety in the Chino community.



K9 Susie continues to serve as the department's Support K9, providing emotional support to officers, staff, and community members. Through outreach events and critical incidents, she helps reduce stress, boost morale, and strengthen connections between the department and the community.

VOLUNTEERS



CERT



MOUNTED POSSE



CHAPLAINS



EXPLORERS



VOLUNTEERS IN POLICING

New in 2025, the Chino Police Department's Volunteers in Policing (VIP) program strengthens community engagement by involving residents in meaningful, non-enforcement roles that support department operations and outreach. Volunteers assist with clerical support and community events. Through these efforts, the VIP program enhances public safety, promotes community connection, and allows sworn and professional staff to focus on core law enforcement responsibilities while maintaining a strong, service-oriented presence in the community.

2025 HIRING OVERVIEW



17
POLICE OFFICERS
(11 RECRUITS AND 6 LATERALS)

1
PUBLIC SAFETY DISPATCHER

1
RECORDS TECHNICIAN

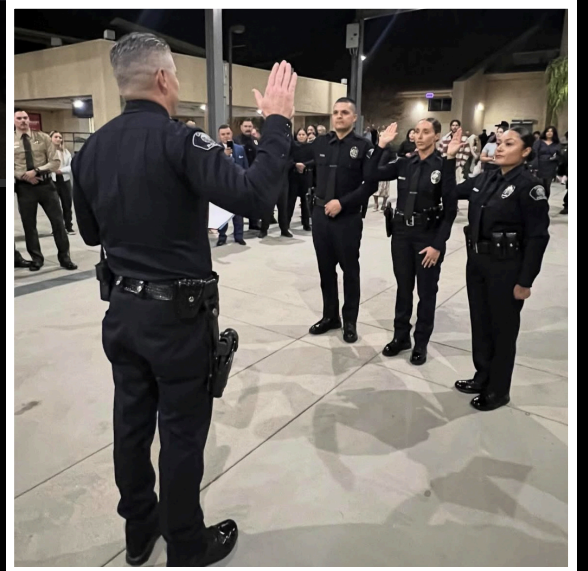
2
POLICE CADETS

4
POLICE SERVICE OFFICERS
(2 FULL-TIME AND 2 PART-TIME)

5
VOLUNTEERS

1
TECHNICAL SERVICES MANAGER

1
HELICOPTER PILOT



COMMUNITY ENGAGEMENT

- COFFEE WITH A COP
- NATIONAL NIGHT OUT
- NEIGHBORHOOD WATCH
- COMMUNITY ACADEMY
- JUNIOR ACADEMY
- SENIOR ACADEMY
- GUARDIAN PROGRAM
- SENIOR THANKSGIVING LUNCH
- STUFF THE SLEIGH
- MAKE A CHILD SMILE
- SPECIAL OLYMPICS TORCH RUN
- YOUTH ACADEMY
- SHOP WITH A COP
- SPANISH ACADEMY
- BLUE ENVELOPE
- STUDENTS AGAINST DRUNK DRIVING
- HEROES AND HELPERS
- COMMUNITY OPEN HOUSE
- BATTLE OF THE BADGES









At the heart of the Chino Police Department is a commitment to service, partnership, and public trust. Together with our community, we continue moving forward, protecting what matters most, and building a safer Chino.



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